

2003 Outcomes and Community Impact Program



United Way of San Diego County

Child Care Needs

The 2003 Outcomes & Community Impact Program surveyed 3,662 randomly selected households from throughout San Diego County between October 24, 2003 and March 30, 2004. One segment of this survey was intended to determine how well the child care needs of San Diego County residents are being met. Questions in this section inquired if respondents needed child care services for children age 12 and under during the past 12 months for reasons such as work or to attend school.

Respondents who indicated a past need for child care were asked how well their child care needs were met. Those receiving some or all of the child care needed were asked who provided the child care and if the child care provider used was licensed. Additionally, these respondents were asked their level of satisfaction with the child care services they received.

This chapter explores the findings related to how well the child care needs of San Diego County residents are being met within two age categories, children under age 6 and children age 6 to 12. This includes examining the findings for these two age groups by demographic subgroups including geographic location, age, race/ethnicity, educational level, income and other variables as indicated.

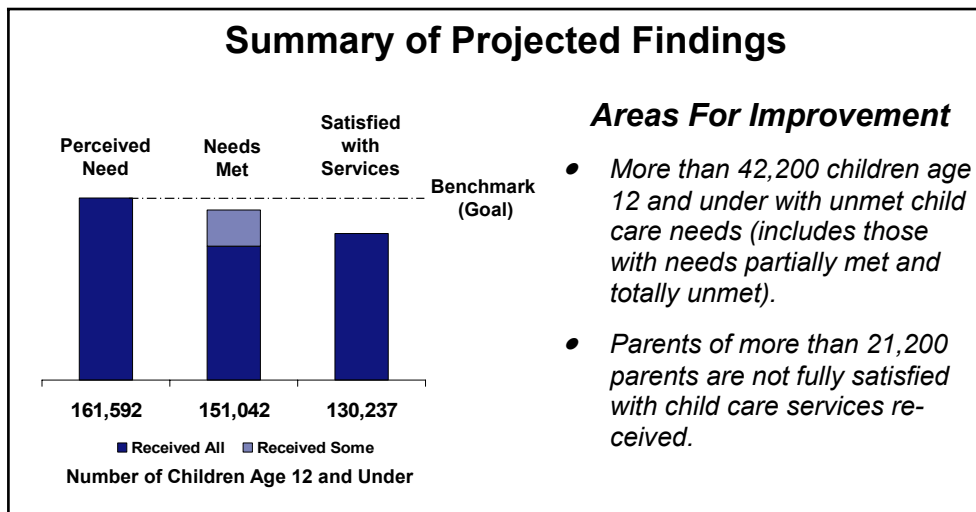
Respondents who indicated a past need for child care were asked how well their child care needs were met. Those receiving some or all of the child care needed were asked who provided the child care and if the child care provider used was licensed. Additionally, these respondents were asked their level of satisfaction with the child care services they received.

INSIDE

Need for child care under 6	2
Amount of care received	3
Who provided care/licensure	4
Satisfaction with care	5
Need for child care 6 to 12	6
Who provided care/licensure	8
Satisfaction with care	9
Profiles	10
Five-year trend	12
Background & Concept	13

SPECIAL POINTS OF INTEREST:

- Overall, 41.0 percent of the respondents with children under age 6 and 25.3 percent of respondents with children age 6 to 12 reported a need for child care within the past 12 months.
- Over 76 percent of respondents with children under age 6 and 69.3 percent with children age 6 to 12 needing child care reported being able to obtain all the care needed.
- Child care in center based programs was the most frequently mentioned type of care received, named by 37.8 percent of respondents with children under age 6 and 47.4 percent of respondents with children age 6 to 12.
- Overall, of those receiving some or all of the needed child care, 86.3 percent of respondents with children under age 6 and 85.5 percent of those with children age 6 to 12 reported they were satisfied or very satisfied with the child care.



Need for Child Care Services in Households with Children

Overall, 41 percent of the respondents with children under age 6 reported a need for child care during the past 12 months. The need for child care varied by geographic region, ethnicity, education and income. This section reviews the perceived needs and highlights those areas that are either higher or lower than average. Observed differences that are statistically significant have been indicated with an asterisk.

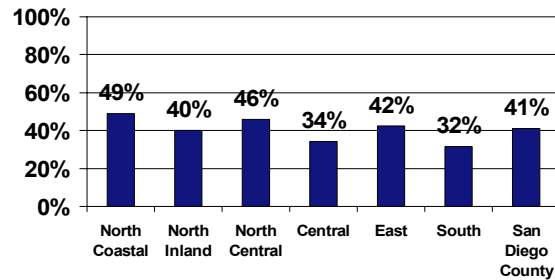
Within the demographic subgroups examined, those reporting the highest need for child care during the past 12 months ranged from 23.3 percent among Asian respondents to 60.6 percent for those with post graduate educations. Findings within these groups include:

- Geographically, the reported need ranged from 31.5 percent in the South region to 49.0 percent in the North Coastal region. The observed differences by region are not considered statistically significant.
- Within race/ethnic groups, need for child care ranges from 23.3 percent among Asian respondents to 50.4 percent among White respondents. The reported need for child care by White respondents was significantly higher than for Asian respondents.
- Persons with a high school education or less were significantly less likely to report a need for child care than those with a post graduate education.
- The need for child care was significantly higher for persons with annual household incomes of \$100,000 or more than for respondents with household incomes of less than \$40,000.

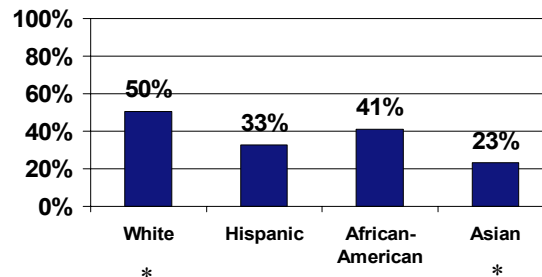
Review of other demographic variables did not find any other statistically significant findings.

Percent indicating a need for child care age 5 years & under

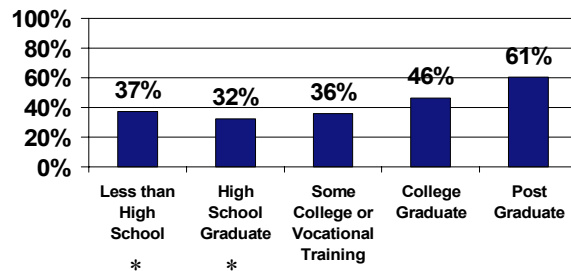
Geographic Region



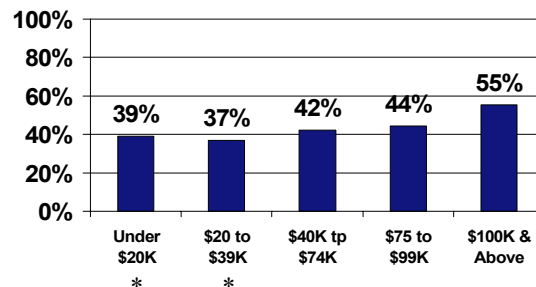
Race/Ethnicity



Educational Level



Annual Household Income



* Difference significant at p < .05

Amount of Child Care Received for Children Under Age 6

“Which of the following best describes the child care services used?”

Respondents with children under age 6 indicating a need for child care were asked how well their needs were met based on three levels of fulfillment: all, some or none.

Overall, 76.3 percent indicated they were able to obtain all the child care needed. Another 18.4 percent said they received some of the child care needed, while 4.9 percent indicated they were not able to obtain any of the needed child care.

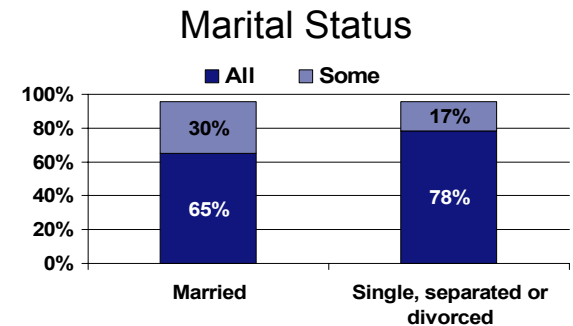
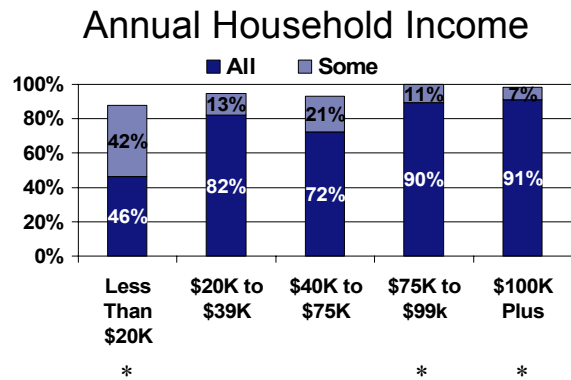
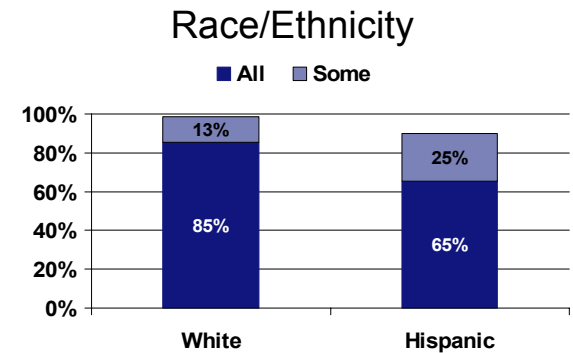
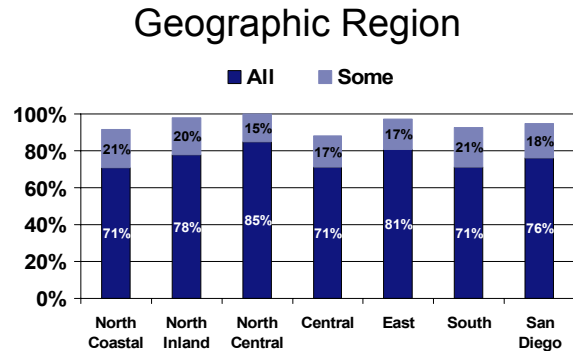
Within the demographic subgroups examined, the degree to which all child care needs are being met ranged from 46.3 percent for respondents with annual household incomes of under \$20,000 to 91.2 percent for those with annual household incomes of \$100,000 or more.

An examination of demographic variables indicates some variation in the level of needs being met. Observed differences that are statistically significant have been indicated with an asterisk. The following briefly describes some of the observed variations.

- Geographically, fully met need ranged from 70.8 percent in the North Coastal region to 84.8 percent in the North Central region. The differences are not statistically significant.
- In terms of race/ethnicity, those reporting their need for child care being fully met during the past 12 months ranged from 65.4 percent for Hispanics to 85.3 percent among white respondents. These differences are statistically significant.
- In terms of annual household income, those reporting their needs fully met increased with income, ranging from 46.3 percent reporting their needs fully met in the under \$20,000 income group to 91.2 percent in the \$100,000 and above income group. The difference between those with incomes under \$20,000 and those with incomes of \$75,000 and higher is statistically significant.
- Married respondents reported their child care needs being met similar to single respondents, 71.1 percent and 71.9 percent, respectively.

Review of other demographic variables did not find any other significant differences.

Percent indicating they received all or some of the needed child care

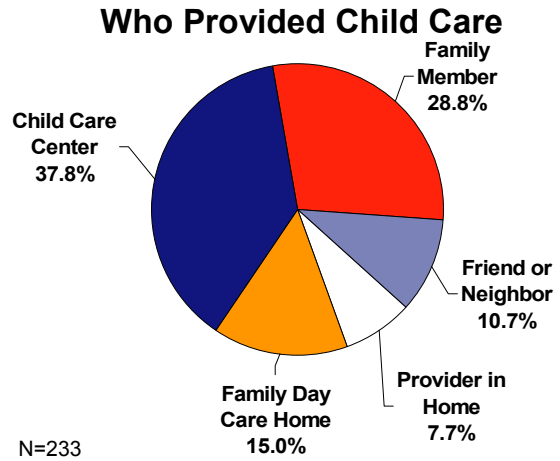


Who Provided Child Care Services to Children Under Age 6

“Who provided most of the child care services?”

Center based programs are the most common providers for children under age 6, reported by 37.8 percent of respondents. Child care provided by a family member was the next most commonly mentioned provider for this age group, accounting for 28.8 of the responses.

Due to the relatively small number of responses for this variable, an in-depth analysis was not completed.



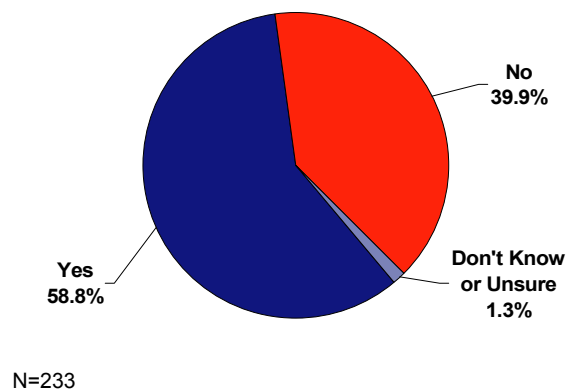
Licensure Status of Child Care Provider

“Was the child care provider you used licensed?”

Respondents who indicated their children received child care were asked if the child care provider used was licensed. Overall, 58.8 percent indicated their child care providers were licensed.

Because of the high percentage of respondents reporting their child care providers are licensed and the relatively small number of responses, no additional analysis is possible.

Is Provider Licensed?



Satisfaction with Child Care Services for Children Under Age 6

“How satisfied are you with the child care services your children received?”

Those receiving some or all of the child care services they needed were asked to rate their level of satisfaction using a six-point scale with six being “very satisfied” and one being “very dissatisfied.”

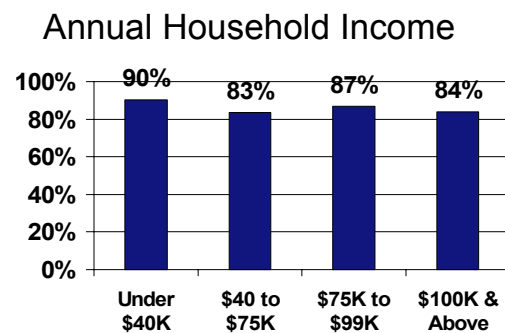
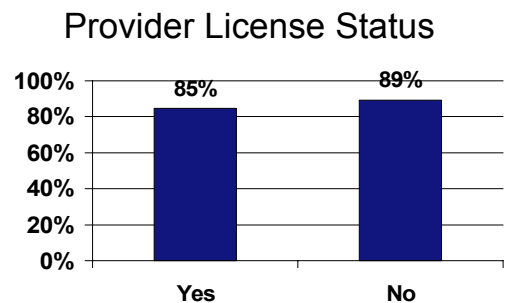
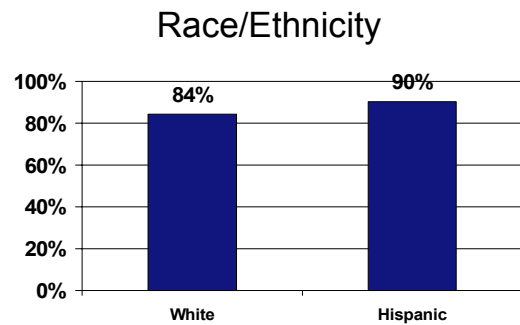
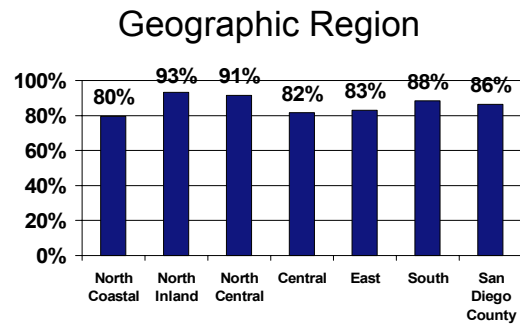
The overall mean level of satisfaction with child care received was 5.42. In terms of proportion, those satisfied or very satisfied accounted for 86.3 percent. Those dissatisfied or very dissatisfied accounted for 4.7 percent.

As shown on the accompanying charts, those reporting the highest level of satisfaction within each demographic subgroup ranged from 79.5 percent for respondents in the North Coastal region to 93.1 percent for respondents living in the North Inland region. Findings within the various demographic subgroups include:

- Geographically, levels of satisfaction ranged from 79.5 percent in the North Coastal region to 93.1 percent in the North Inland region. These differences are not statistically significant.
- Satisfaction levels with child care based on respondent race/ethnicity ranged from 84.3 percent among white respondents to 90.4 percent among Hispanic respondents. These differences are not statistically significant.
- In terms of licensure of providers, satisfaction with child care for those who used licensed providers was slightly lower than for those whose child care providers were not licensed, 84.7 percent and 89.3 percent, respectively. These differences are not statistically significant.
- Examination of satisfaction with child care by total annual household income found satisfaction ranged from 83.4 percent for persons with household incomes between \$40,000 and \$74,999 to 94.6 percent for persons with annual household incomes between \$40,000 and \$74,999. These differences are not statistically significant.

Review of other demographic variables did not find any other statistically significant differences.

Percent of persons responding satisfied or very satisfied with child care services



Need for Child Care Services in Household with Children Age 6 to 12

“During the past 12 months, did you or someone in your household need child care services?”

Overall, 25.3 percent of the respondents with children ages 6 to 12 reported a need for child care during the past 12 months. The need for child care varied by geographic region, ethnicity, education and income. This section reviews the perceived needs and highlights those areas that are either higher or lower than average. Observed differences that are statistically significant have been indicated with an asterisk.

Within the demographic subgroups examined, those reporting the need for child care during the past 12 months ranged from 11.1 percent among Asian respondents to 32.6 percent for respondents with annual household incomes of \$100,000 and above. Findings within these groups include:

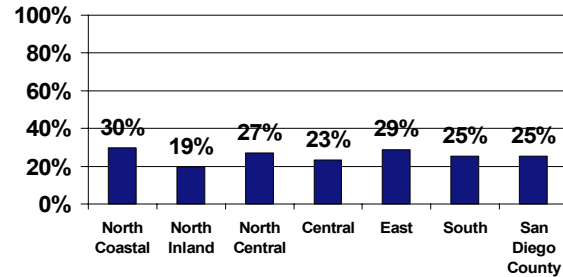
- Geographically, the reported need ranged from 19.4 percent in the North Inland region to 29.7 percent in the North Coastal region. These differences are not statistically significant.
- Within race/ethnic groups, need for child care ranged from 11.1 percent among Asian respondents to 28.9 percent among white respondents. These differences are not statistically significant.
- Based on respondent educational level, need for child care ranged from 20.3 percent among respondents with a high school education to 29.6 percent for those with some college or vocational training. These differences are not statistically significant.
- The need for child care was highest for persons with annual household incomes between \$40,000 and \$74,999 with 23.1 percent reporting a need compared to 32.6 percent for respondents with household incomes of \$100,000 or more. These differences are not statistically significant.

Review of other demographic variables identified the following statistically significant findings.

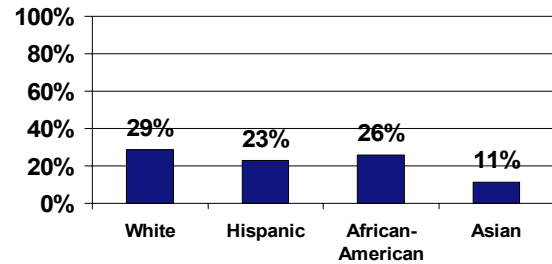
- Married respondents reported a significantly lower need for child care than separated or divorced respondents, 23.4 percent and 37.9 percent, respectively.

Percent indicating a need for child care ages 6 to 12

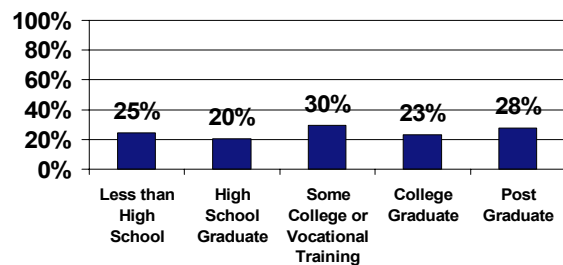
Geographic Region



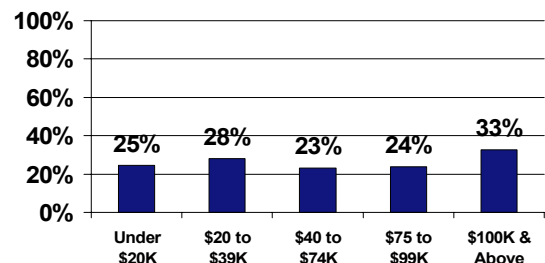
Race/Ethnicity



Educational Level



Annual Household Income



* Difference significant at $p < .05$

Amount of Child Care Received for Children Age 6 to 12

“Which of the following best describes the child care services used?”

Respondents with children age 6 to 12 indicating a need for child care were asked how well their needs were met based on three levels of fulfillment: all, some or none.

Overall, 69.3 percent indicated they were able to obtain all the child care needed. Another 22.2 percent said they received some of the child care needed, while 8.5 percent indicated they were not able to obtain any of the needed child care.

Within the demographic subgroups examined, the degree to which all child care needs are being met ranged from 48.4 percent for respondents with annual household incomes under \$20,000 to 89.3 percent for those living in the North Central region.

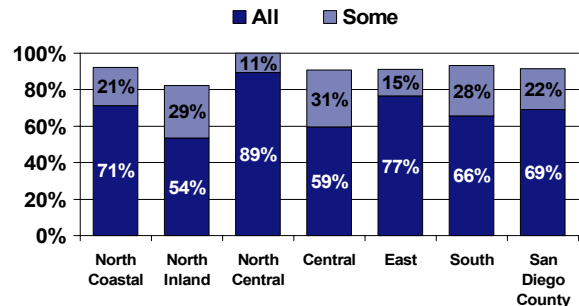
An examination of demographic variables indicates some variation in the level of needs being met. Observed differences that are statistically significant have been indicated with an asterisk. The following briefly describes some of the observed variations.

- Geographically, fully met need ranged from 53.6 percent in the North Inland region to 89.3 percent in the North Central region. The differences between regions are not statistically significant.
- Only 52.2 percent of Hispanic respondents reported their needs for child care being fully met during the past 12 months compared to 80.8 percent of whites. The difference between Hispanic and white respondents is statistically significant.
- In terms of annual household income, those reporting their needs fully met ranged from 48.4 percent reporting their needs fully met with incomes under \$20,000 to 83.3 percent with incomes between \$75,000 and \$99,999. The differences between income levels are not statistically significant.
- Level of fully met need was higher for married respondents than for separated or divorced respondents, 72.9 percent and 66.7 percent, respectively. These differences are not significant.

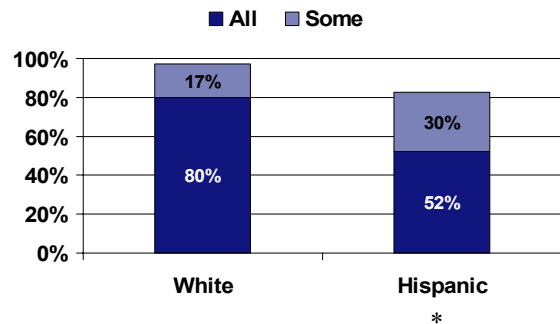
Review of other demographic variables did not find any other significant differences.

Percent indicating they received all or some of the needed child care

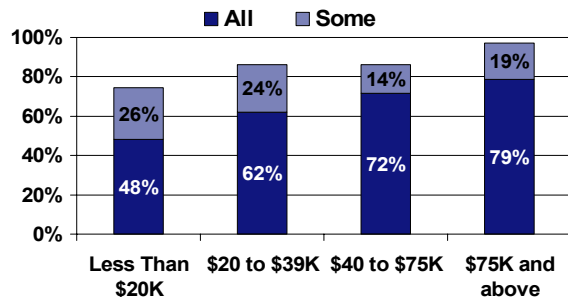
Geographic Region



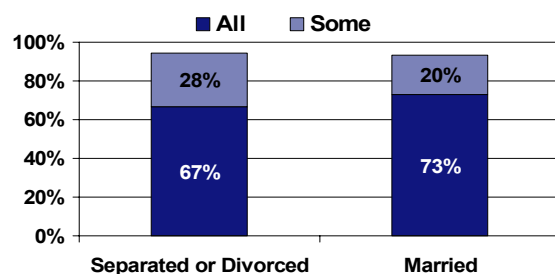
Race/Ethnicity



Annual Household Income



Marital Status

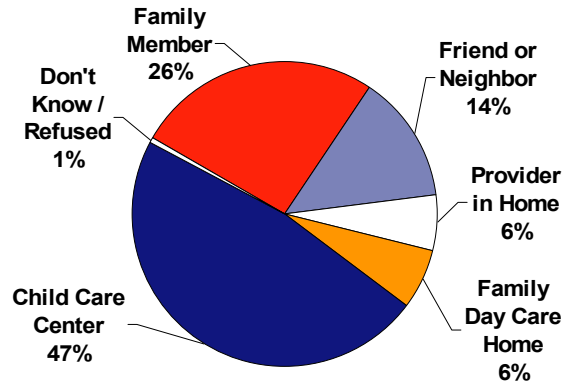


Who Provided Child Care Services to Children Age 6 to 12

“Who provided most of the child care services?”

Center based programs are the most common child care providers for children age 6 to 12, reported by 47.4 percent of respondents. Child care provided by family members and respondent’s friend were the next most commonly mentioned providers, accounting for 26.0 percent and 13.9 percent of the responses, respectively.

Who Provided Child Care



N=173

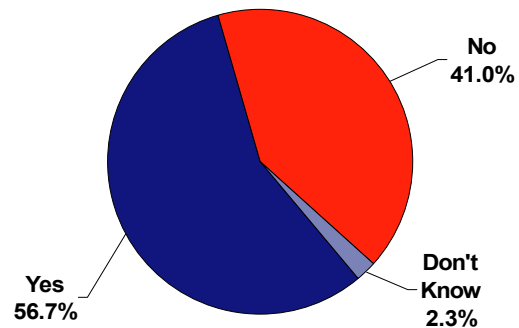
Licensure Status of Child Care Provider

“Was the child care provider you used licensed?”

Respondents who indicated their children received child care were asked if the child care provider used was licensed. Overall, 56.7 percent indicated their child care providers were licensed.

Due to the high percentage of respondents reporting their child care providers are licensed, no additional analysis is possible.

Is Provider Licensed?



N=173

Satisfaction with Child Care Services for Children Age 6 to 12

“How satisfied are you with the child care services your children received?”

Those receiving some or all of the child care services they needed were asked to rate their level of satisfaction using a six-point scale with six being “very satisfied” and one being “very dissatisfied.”

The overall mean level of satisfaction with child care received was 5.39. In terms of proportion, those satisfied or very satisfied accounted for 85.6 percent. Those dissatisfied or very dissatisfied accounted for 5.8 percent.

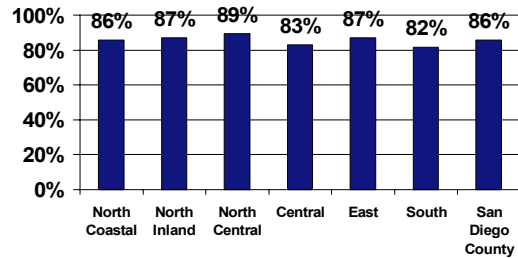
As shown on the accompanying charts, those reporting the highest level of satisfaction within each demographic subgroup ranged from 76.7 percent among respondents with annual household income of less than \$20,000 to 89.3 percent among respondents living in the North Central region. Findings within the various demographic subgroups include:

- Geographically, levels of satisfaction ranged from 81.5 percent in the South region to 89.3 percent in the North Central region. These differences are not statistically significant.
- In terms of race/ethnicity, levels of satisfaction ranged from 82.5 percent among Hispanic respondents to 86.6 percent among white respondents. These differences are not statistically significant.
- Satisfaction with child care based on providers’ license status were very similar with no significant differences.
- In terms of total annual household income, the satisfaction level ranged from 76.7 percent for persons with household incomes under \$20,000 to 85.3 percent for persons with annual household incomes of \$75,000 and above. These differences are not statistically significant.

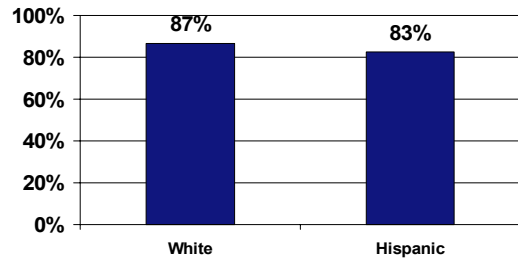
Review of other demographic variables, including marital status, age category, education level and provider of child care did not find any significant variation in satisfaction with child care for children age 6 to 12.

Percent of persons responding satisfied or very satisfied with child care services

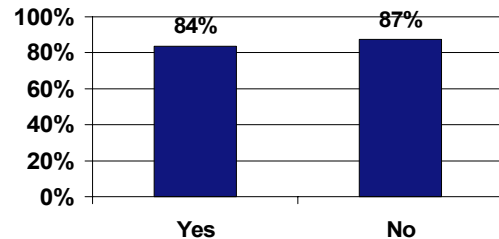
Geographic Region



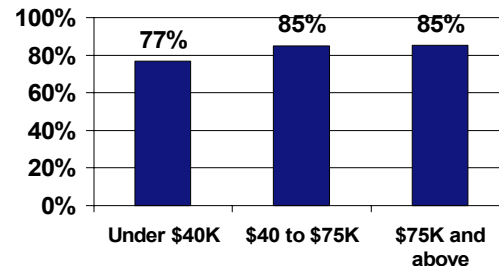
Race/Ethnicity



Provider License Status



Annual Household Income



Child Care Services Profile for Children Under 6

Countywide, the need for child care services for children under 6 is estimated to be 41.0 percent. This equates to an estimated 99,058 children out of an estimated 241,321 children under age 6 in San Diego County needing child care services within the past 12 months. ⁽¹⁾

Need for Child Care (n=597)

	(n)	(%)	(estimate)
Yes	245	41.0	99,058
No	352	59.0	142,321

Provider Licensed (n=233)

	(n)	(%)	(estimate)
Yes	137	58.8	55,392
No	93	39.9	37,602
Don't know	3	1.3	1,213

How Well Needs Met (n=245)

	(n)	(%)	(estimate)
All needs met	187	76.3	75,608
Needs partially met	45	18.4	18,194
All needs unmet	12	4.9	4,852
Unsure	1	0.4	404

Satisfaction (n=233)

	(n)	(%)	(estimate)
Very satisfied or satisfied	201	86.3	81,268
Somewhat satisfied or dissatisfied	27	11.6	10,917
Very dissatisfied or dissatisfied	4	1.7	1,617
Don't know	1	0.4	404

Who Provided Care (n=233)

	(n)	(%)	(estimate)
Center based program	88	37.8	35,580
Family member	67	28.8	27,089
Family day care home	35	15.0	14,151
Friend or neighbor	25	10.7	10,108
Provider in home	18	7.7	7,278

⁽¹⁾ The number of children under age 6 years is based on the SANDAG current estimate of the population dated January 1, 2003.

Child Care Services Profile for Children 6 to 12

Countywide, the need for child care services for children between ages 6 and 12 is estimated to be 25.3 percent. This equates to an estimated 62,534 children out of an estimated 247,159 children between ages 6 and 12 in San Diego County needing child care services within the past 12 months. ⁽¹⁾

Need for Child Care (n=747)

	(n)	(%)	(estimate)
Yes	189	25.3	62,534
No	554	74.2	183,301
Refused	4	0.5	1,323

Provider Licensed (n=173)

	(n)	(%)	(estimate)
Yes	98	56.7	32,425
No	71	41.0	23,492
Don't know	4	2.3	1,323

How Well Needs Met (n=189)

	(n)	(%)	(estimate)
All needs met	131	69.3	43,344
Needs partially met	42	22.2	13,896
All needs unmet	16	8.5	5,294

Satisfaction (n=173)

	(n)	(%)	(estimate)
Very satisfied or satisfied	148	85.5	48,969
Somewhat satisfied or dissatisfied	20	11.6	6,617
Very dissatisfied or dissatisfied	4	2.3	1,323
Don't know / Refused	1	0.6	331

Who Provided Care (n=173)

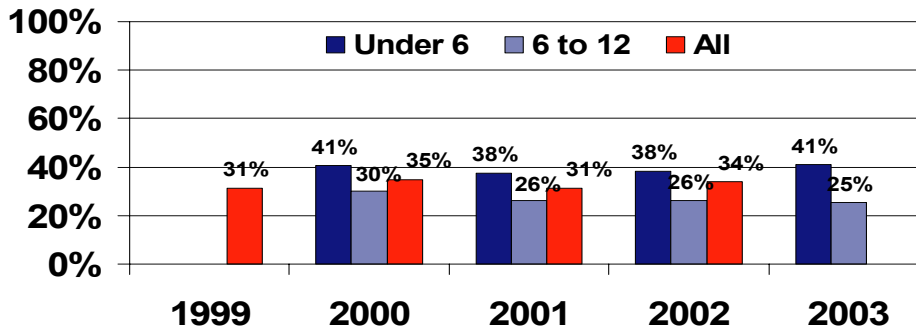
	(n)	(%)	(estimate)
Center based program	82	47.4	27,131
Family member	45	26.0	14,889
Friend or neighbor	24	13.9	7,941
Family day care home	11	6.4	3,640
Provider in home	10	5.8	3,309
Don't know / Refused	1	0.6	331

⁽¹⁾ The number of children under age 6 years is based on the SANDAG current estimate of the population dated January 1, 2003.

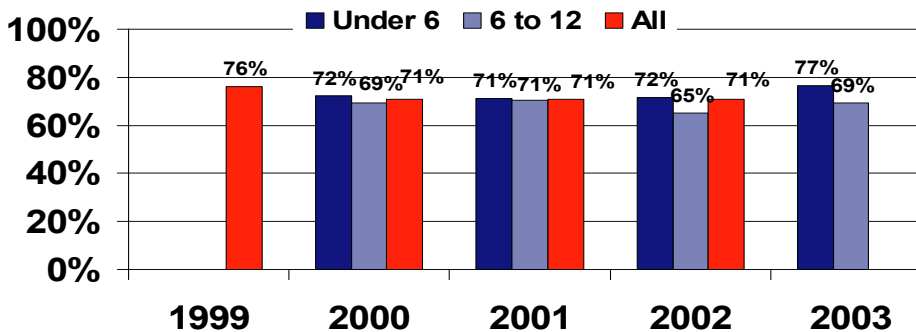
Five-Year Trend of Child Care Indicators

The following charts provide a comparison of child care need, utilization and satisfaction for the past five years.

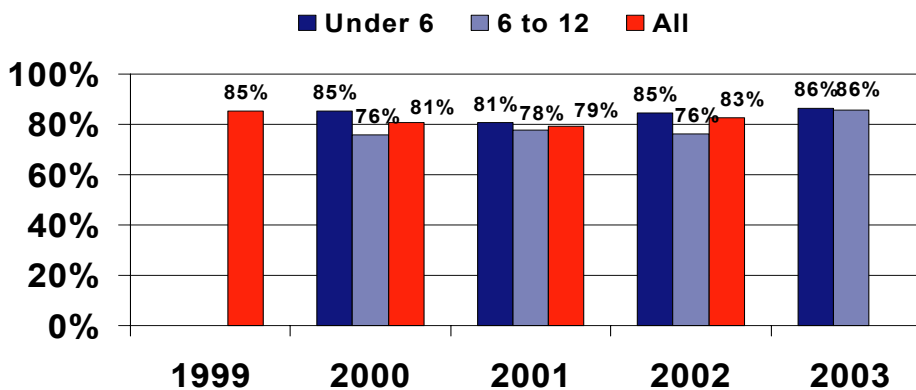
Percent needing child care services during the past 12 months



Percent indicating they received all needed child care services



Percent satisfied or very satisfied with child care services received



2003 Outcomes and Community Impact Program

Background

Each year billions of dollars are invested in San Diego County by federal, state, county, cities and charitable organizations to improve the health and well-being of the community and its residents. These funds are applied to a wide variety of health, social and community issues. All concerned have a growing interest in knowing whether this investment of community assets is making a difference. The Outcomes and Community Impact Measurement Program has been designed to be a comprehensive measurement and outcomes reporting system related to the health and well-being of San Diego County residents.

The Outcomes and Community Impact Measurement Program data reviewed in this document are for the 2003 data collection and reporting period.

Concept

Initial concepts behind this program began in 1995 when the United Way of San Diego County convened eight task forces representing San Diego County residents and community leaders who developed the following list of desired countywide outcomes:

- **Access** – People have access to a full range of effective community services.
- **Self-sufficiency** – People reach and maintain an optimal level of independence and health.
- **Civic Solutions** – People live in, participate in and are supported by diverse, economically sound communities.
- **Educational Success** – People have the necessary life-long educational support to reach their potential as productive and contributing community members.
- **Public Safety** – People feel safe from the threat of crime and violence in their homes, neighborhoods and communities.
- **Well-being** – People are emotionally self-sufficient and able to cope with the stressors in their lives.

Based on the desired outcomes developed by these task forces, a measurement platform was designed to measure the impact of community assets and services on addressing people's needs and visions.

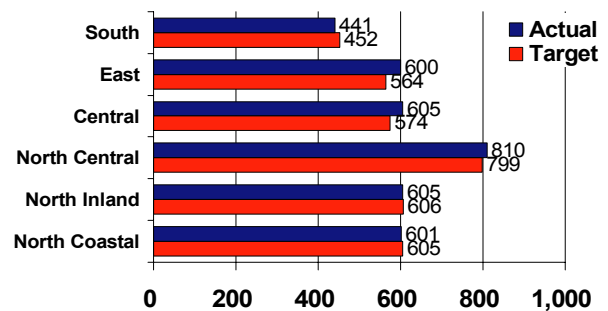
Methodology

Data was collected via telephone interviews with 3,662 randomly selected persons living throughout San Diego County. The interviews, lasting an average of 22.6 minutes, were conducted by trained interviewers from the Social and Behavioral Research Institute located at California State University San Marcos between October 24, 2003 and March 30, 2004.

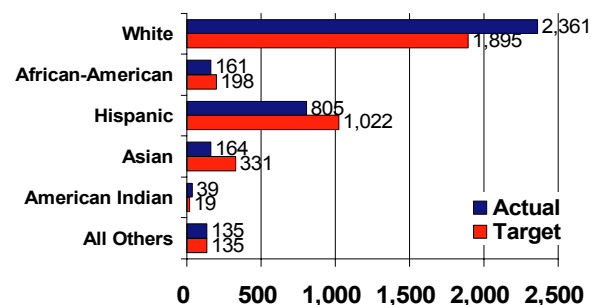
To enhance the quality of the data in terms of how well it represents the geographic and race/ethnic population of San Diego County, the county was divided into six geographic regions. These regions correspond with the San Diego County Health and Human Services Agency regions. A targeted number of interviews for each race/ethnic category within each region was established to more accurately represent the actual population within the regions.

The following tables present the targeted and actual number of interviews completed.

Targeted Number of Interviews by Region



Targeted Number of Interviews by Race/Ethnicity



2003 Outcomes and Community Impact Program

United Way of San Diego County

Scott A. Suckow
Associate Director, Community Building
4699 Murphy Canyon Road
San Diego, CA 92123-5371

Phone: 858-636-4178
Fax: 858-492-2059
Email: ssuckow@uwsd.org

Moder Research & Communications, Inc.

Michael J. Moder, MHSA
President
3105 Freeman Street
San Diego, CA 92106

Phone: 619-523-2006
Fax : 619-523-2321
Email: Michael@moderresearch.com

Social & Behavioral Research Institute California State University San Marcos

Richard T. Serpe, Ph.D.
Director
Phone: 760-750-3288
Fax: 760-750-3291
Email: rserpe@csusm.edu

2003 Funding Sources

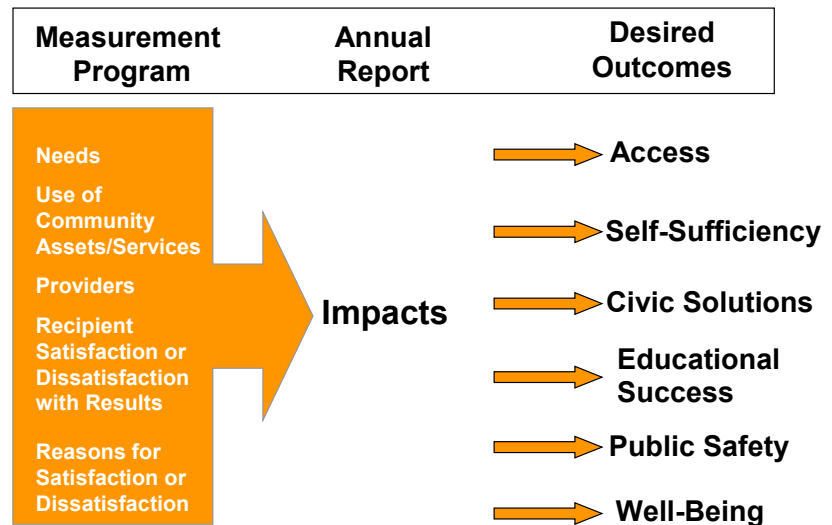
- Alliance Healthcare Foundation
- The California Endowment
- County of San Diego
- Community Health Improvement Partners (CHIP)
- Kaiser Permanente
- McCarthy Family Foundation
- INFO LINE of San Diego County
- The San Diego Foundation
- United Way of San Diego County

Outcomes and Impact Program Overview

The information contained in this report presents the findings for one of the 24 areas explored in the 2003 Outcomes and Impact Study. Other areas range from advocacy services to youth development. Each of these areas is covered in an individual report which can be obtained from the United Way of San Diego County. In addition, there are appendices supporting each of these reports which provide very detailed data in the format of cross tabulations of questions for each area by many key variables.

To view the 2003 Outcomes and Community Impact Program reports or to order copies of the 1999, 2000, 2001 and 2002 reports on disk, visit the United Way's website at www.uwsd.org. On the homepage click on the Outcomes / Healthy Community Index icon.

Outcomes and Impact



More Information Available

The information provided in this report is one segment of the available outcome and impact program reporting. Additional information is available including:

- Five-year history of top-level findings
- Methodology and Technical Report
- Frequencies
- Cross tabulations
- Significance tests