

2003 Outcomes and Community Impact Program



United Way of San Diego County

Adult Educational Status

The 2003 Outcomes & Community Impact Program surveyed 3,662 randomly selected households from throughout San Diego County between October 24, 2003 and March 30, 2004. One segment of this survey was to determine the degree to which San Diego County residents are satisfied with their current level of education. Questions in this section inquired about the level of education completed and satisfaction with their current level of education.

This chapter explores the findings related to satisfaction with the education of San Diego County residents. This includes examining the findings by demographic variables including geographic location,

race/ethnicity, educational level, gender and income.

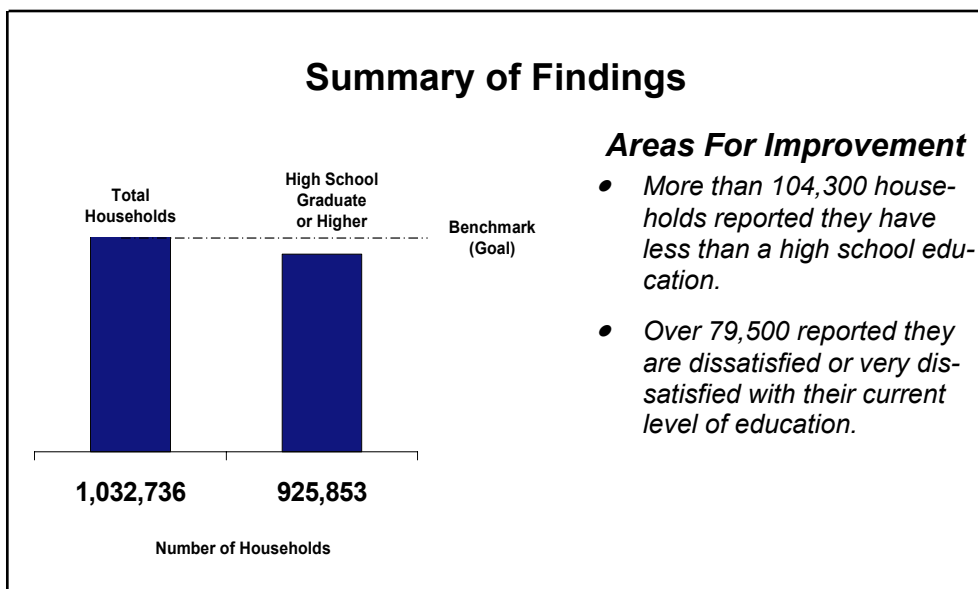
In addition, findings are projected to the current number of occupied households in San Diego County.

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SPECIAL POINTS OF INTEREST:

- Overall, 24.8 percent of respondents reported they have completed high school or less.
- Overall, 59.1 percent of respondents reported they are satisfied or very satisfied with their current level of education.



Educational Level

“What is the highest grade of school or year of college you have completed?”

Overall, 24.8 percent of the respondents (n=910), reported they completed high school or less. Additionally, 43.5 percent indicated they had a college or post graduate education. This section reviews those respondents with a high school education or less and reports observed differences. Differences that are statistically significant have been indicated with an asterisk.

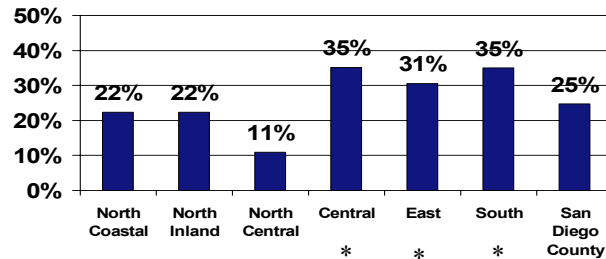
Within each demographic subgroup, those reporting they have a high school education or less ranged from 6.8 percent for respondents with annual household incomes of \$100,000 or more to 54.1 percent for Hispanic respondents. Findings within these and other groups include:

- Geographically, those with only a high school education or less ranged from 11.0 percent in the North Central region to 35.2 percent in the Central region. Respondents living in the Central, South and East regions were significantly more likely to report having a high school education or less than those living in other regions.
- In terms of race/ethnicity, those with a high school education or less ranged from 15.9 percent among white respondents to 54.1 percent among Hispanic respondents. Hispanic respondents were significantly more likely to have only a high school education or less than all other racial/ethnic groups.
- Respondents with annual household incomes of less than \$20,000 were significantly more likely to have only a high school education or less than respondents of other income levels. Respondents with annual incomes of \$40,000 or more were significantly more likely to have more education than those with less annual income.
- Unemployed respondents were significantly more likely to report completing only high school or less than employed respondents, 36.2 percent and 21.4 percent, respectively.

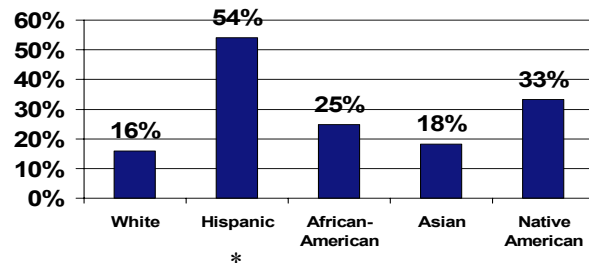
Examination of other variables did not reveal any statistically significant variations in the level of education completed.

Percent indicating high school or less

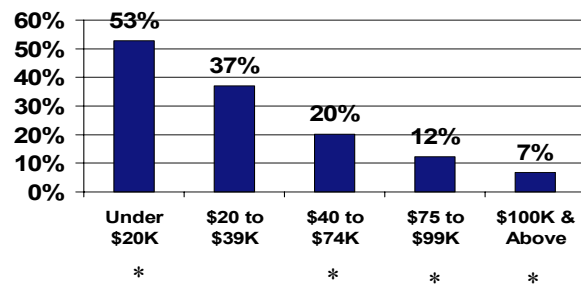
Geographic Region



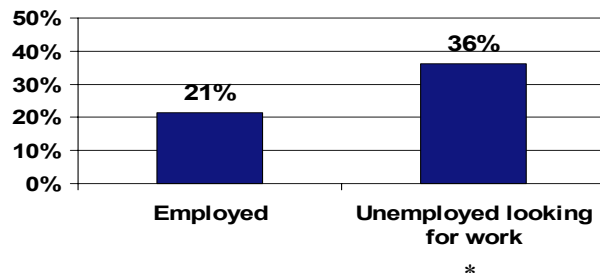
Race/Ethnicity



Annual Household Income



Employment Status



* Significant at p < .05

Satisfaction with Educational Level

Respondents were asked to rate their level of satisfaction with their educational attainment using a six-point scale with six being very satisfied and one being very dissatisfied. Overall, the mean level of satisfaction with educational attainment was 4.61. This equates to 59.2 percent of the respondents (n=2,165) reporting they are satisfied or very satisfied with their current level of education. An additional 7.7 percent indicated they are dissatisfied or very dissatisfied with their current level of education. This section reviews the satisfaction respondents have with their current level of education and reports observed differences. Differences that are statistically significant have been indicated with an asterisk.

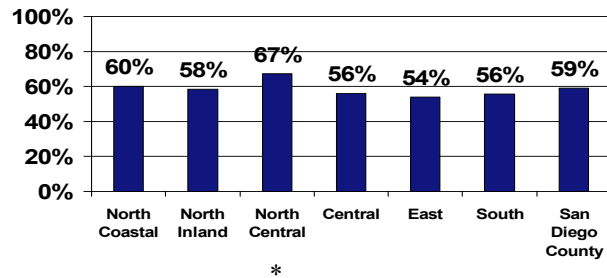
Within each demographic subgroup, those reporting they are satisfied or very satisfied ranged from 40.0 percent for respondents with less than a high school education to 89.3 percent for respondents with a post graduate education. Findings within these and other groups include:

- Geographically, those reporting they are satisfied or very satisfied ranged from 53.8 percent in the East region to 67.2 percent in the North Central region. Satisfaction with education is significantly higher among respondents living in the North Central region.
- In terms of race/ethnicity, those reporting they are satisfied or very satisfied ranged from 44.3 percent among Hispanic respondents to 64.6 percent for Asian respondents. Satisfaction among Hispanic respondents is significantly lower than other respondents.
- Respondents with annual household incomes of less than \$40,000 reported significantly lower levels of satisfaction than respondents with higher annual household incomes, while those with incomes of \$100,000 or more reported significantly higher levels of satisfaction.
- Respondents with less than a college education reported a significantly lower level of satisfaction than respondents with more education. Respondents with a graduate education were significantly more satisfied than respondents with less education.

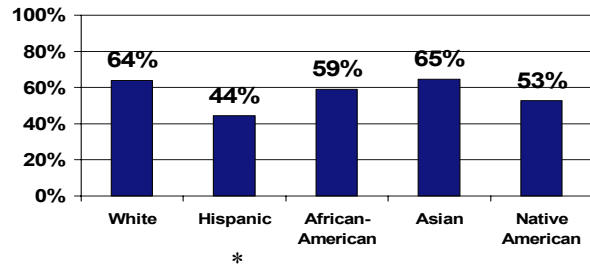
Examination of other demographic variables did not identify any other significant differences in satisfaction with educational level.

Percent indicating satisfied or very satisfied

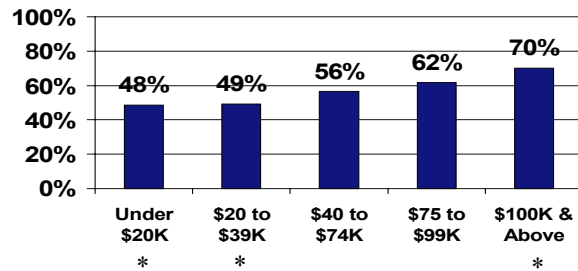
Geographic Region



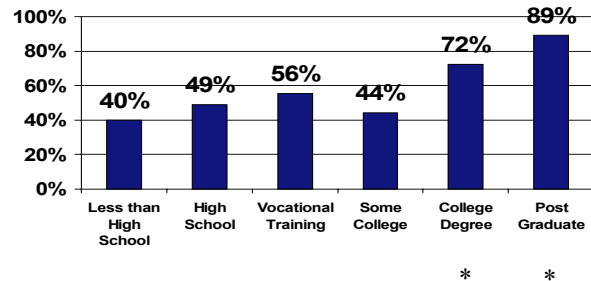
Race/Ethnicity



Annual Household Income



Educational Level



* Significant at p < .05

Educational Satisfaction

Countywide, an estimated 59.1 percent of households are satisfied or very satisfied with their current level of education. This equates to an estimated 610,561 households within San Diego County reporting they are satisfied or very satisfied with their current level of education.

Educational Attainment

(n=3,662)

| | (n) | (%) | (estimate) |
|----------------------------------|-------|------|------------|
| Less than high school | 370 | 10.1 | 104,345 |
| High school graduate | 540 | 14.7 | 152,288 |
| Vocational or technical training | 73 | 2.0 | 20,587 |
| Some college | 1,078 | 29.4 | 304,011 |
| College graduate | 1,033 | 28.2 | 291,321 |
| Post graduate | 559 | 15.3 | 157,646 |
| Don't know / Refused | 9 | 0.2 | 2,538 |

Satisfaction with Current Education

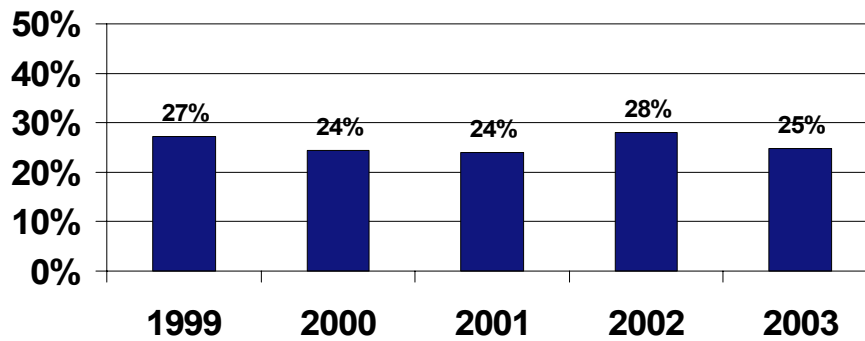
(n=3,662)

| | (n) | (%) | (estimate) |
|------------------------------------|-------|------|------------|
| Satisfied or very satisfied | 2,165 | 59.1 | 610,561 |
| Somewhat satisfied or dissatisfied | 1,190 | 32.5 | 335,597 |
| Dissatisfied or very dissatisfied | 282 | 7.7 | 79,528 |
| Don't know / Refused | 25 | 0.7 | 7,050 |

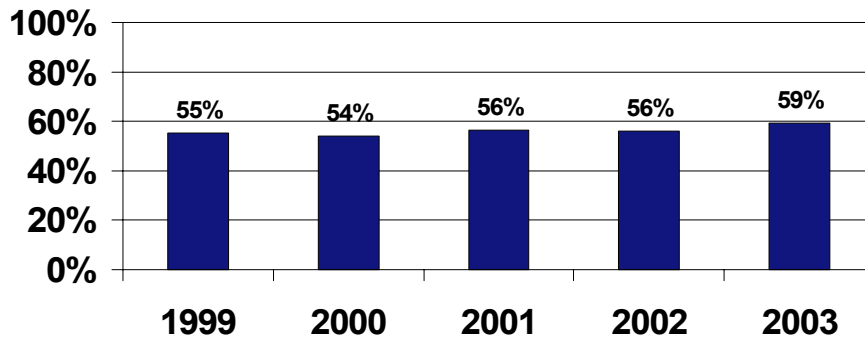
Five-Year Trend of Adult Educational Indicators

The following charts provide a comparison of adult education achievement and satisfaction for the past five years.

Percent indicating high school graduate or less



Percent satisfied or very satisfied with current education level



Background

Each year billions of dollars are invested in San Diego County by federal, state, county, cities and charitable organizations to improve the health and well-being of the community and its residents. These funds are applied to a wide variety of health, social and community issues. All concerned have a growing interest in knowing whether this investment of community assets is making a difference. The Outcomes and Community Impact Measurement Program has been designed to be a comprehensive measurement and outcomes reporting system related to the health and well-being of San Diego County residents.

The Outcomes and Community Impact Measurement Program data reviewed in this document are for the 2003 data collection and reporting period.

Concept

Initial concepts behind this program began in 1995 when the United Way of San Diego County convened eight task forces representing San Diego County residents and community leaders who developed the following list of desired countywide outcomes:

- **Access** – People have access to a full range of effective community services.
- **Self-sufficiency** – People reach and maintain an optimal level of independence and health.
- **Civic Solutions** – People live in, participate in and are supported by diverse, economically sound communities.
- **Educational Success** – People have the necessary life-long educational support to reach their potential as productive and contributing community members.
- **Public Safety** – People feel safe from the threat of crime and violence in their homes, neighborhoods and communities.
- **Well-being** – People are emotionally self-sufficient and able to cope with the stressors in their lives.

Based on the desired outcomes developed by these task forces, a measurement platform was designed to measure the impact of community assets and services on addressing people's needs and visions.

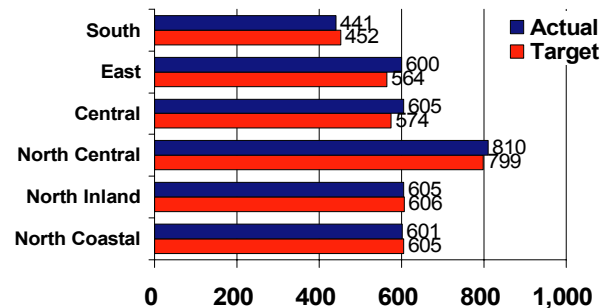
Methodology

Data was collected via telephone interviews with 3,662 randomly selected persons living throughout San Diego County. The interviews, lasting an average of 22.6 minutes, were conducted by trained interviewers from the Social and Behavioral Research Institute located at California State University San Marcos between October 24, 2003 and March 30, 2004.

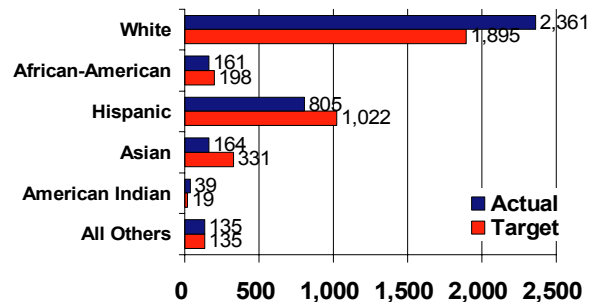
To enhance the quality of the data in terms of how well it represents the geographic and race/ethnic population of San Diego County, the county was divided into six geographic regions. These regions correspond with the San Diego County Health and Human Services Agency regions. A targeted number of interviews for each race/ethnic category within each region was established to more accurately represent the actual population within the regions.

The following tables present the targeted and actual number of interviews completed.

Targeted Number of Interviews by Region



Targeted Number of Interviews by Race/Ethnicity



2003 Outcomes and Community Impact Program

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2003 Funding Sources

- Alliance Healthcare Foundation
- The California Endowment
- County of San Diego
- Community Health Improvement Partners (CHIP)
- Kaiser Permanente
- McCarthy Family Foundation
- INFO LINE of San Diego County
- The San Diego Foundation
- United Way of San Diego County

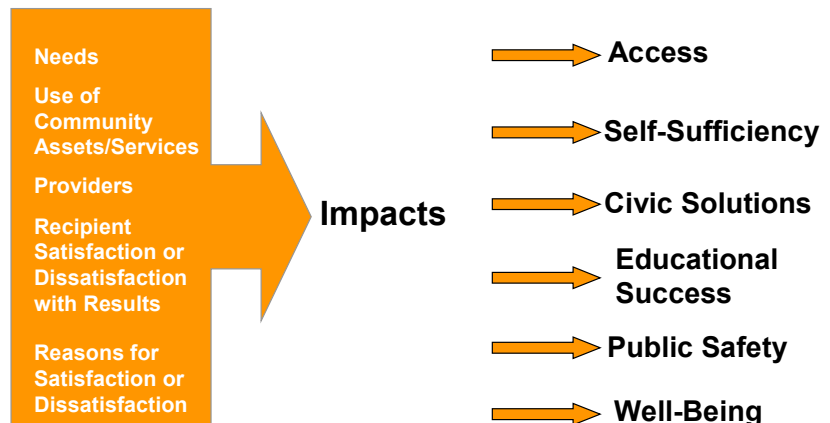
Outcomes and Impact Program Overview

The information contained in this report presents the findings for one of the 24 areas explored in the 2003 Outcomes and Impact Study. Other areas range from advocacy services to youth development. Each of these areas is covered in an individual report which can be obtained from the United Way of San Diego County. In addition, there are appendices supporting each of these reports which provide very detailed data in the format of cross tabulations of questions for each area by many key variables.

To view the 2003 Outcomes and Community Impact Program reports or to order copies of the 1999, 2000, 2001 and 2002 reports on disk, visit the United Way's website at www.uwsd.org. On the homepage click on the Outcomes / Healthy Community Index icon.

Outcomes and Impact

| Measurement Program | Annual Report | Desired Outcomes |
|---------------------|---------------|------------------|
|---------------------|---------------|------------------|



More Information Available

The information provided in this report is one segment of the available outcome and impact program reporting. Additional information is available including:

- Five-year history of top-level findings
- Methodology and Technical Report
- Frequencies
- Cross tabulations
- Significance tests