



Tiger Team Update

Status Report #2

Progress to date on the Road Map to Action



NOW ON THE WEB!

[The Tiger Team's
Road Map to Action](#)

Agency staff continues to implement the ideas generated from the Work Participation Rate (WPR) Tiger Team.

Screenings

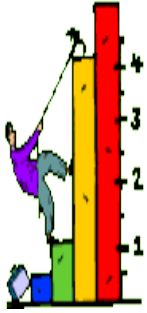
- **Expansion of current diversion program** - *Request for Proposal (RFP) #2079 - HHS/A TANF Diversion Program Technical Consultation Services* is currently being reviewed to determine the most qualified provider to expand the Diversion Program for San Diego County. Read more about Diversion in the RFP: [CalWORKS Tiger Team](#)
- **Combining AOD/MH treatment with WPR activities** - The monthly attendance report for Mental Health and Alcohol and Other Drug services was reformatted to increase WPR by identifying countable activities.

Supportive Services

- **Re-engagement of sanctioned clients** - A survey to solicit feedback was developed to measure the success of the sanction Home Visit Letter and to obtain new ideas on engaging sanctioned participants. To Read more about the Home Visit letter: [CalWORKS Tiger Team](#)
- **Link clients with mentors** - In an effort to increase WPR, seniors in the community will be contracted to share life skills and provide support to CalWORKs sanctioned families. Funding to contract the Senior Mentor program has been secured.

County-Employer Agreement

- **Workforce Partnership and Arbor E&T collaboration** - Staff is working with Workforce Partnership and Arbor E&T Employment Services to develop a model to join the resources of Employment Development Department (EDD), Welfare to Work and One-Stop Career Centers for job preparation services in Escondido. The program will be evaluated for future expansion to other county regions.



**Communication:
the key in meeting
WPR!**

Additional Local Activities

San Diego Responds:

- **WPR Lab Days** - “WPR Lab Days” was implemented to complete State-mandated WPR case reviews. Eligibility, Employment Services and Program staff reviewed approximately 2,000 cases for WPR criteria. This information will be used by the State to compute each county’s WPR.
- **CalWIN Refresher Training** - In August 2007 Employment Services staff received hands-on lab instruction, on-site module training and one-on-one coaching to assist in meeting the WPR reporting requirements and use the system more effectively as a case management tool.
- **CalWORKs County Plan Addendum** - Tiger Team strategies were included in the addendum to the San Diego CalWORKs Plan. San Diego’s Plan Addendum was certified by the State and posted to their website:
<http://www.dss.cahwnet.gov/wtw/pdf/SanDiegoAB1808.pdf>



**Changes at the
State level**

State Activities

Data Management:

- **WPR data management** - Instructions for calculating counties’ WPR were received by the State. San Diego incorporated this methodology in determining preliminary numbers for WPR from 10/2006 through 01/2007:
 - 35% for all families
 - 33% for 2 parent families
- **California Work Verification Plan (WVP)** - The WVP outlines the State’s documentation requirements for WPR verifications. The State is awaiting approval of the WVP from the federal government.
- **Online statistical data** - The State has announced the online publication of caseload characteristics, welfare-to-work performance outcomes, engagement rates and outcomes consistent with the CalWORKs Program. The data can be found on:
http://www.dss.cahwnet.gov/research/CalWORKs-A_2495.htm

**Please note: Data posted is pre-TANF Reauthorization, we will notify when current data is posted.*

Our Path Forward

Agency staff will continue to implement the Road Map to Action in order to maximize San Diego's WPR.

Screenings:

- **Diversion Program** - Finalization of the contract for consulting services. Awarded proposal will be announced in September 2007.
- **Tracking WPR Activities** - Implementation of the new monthly reporting requirements of Mental Health/Substance Abuse treatment services to capture WPR countable activities. Training to occur December 2007.

Supportive Services:

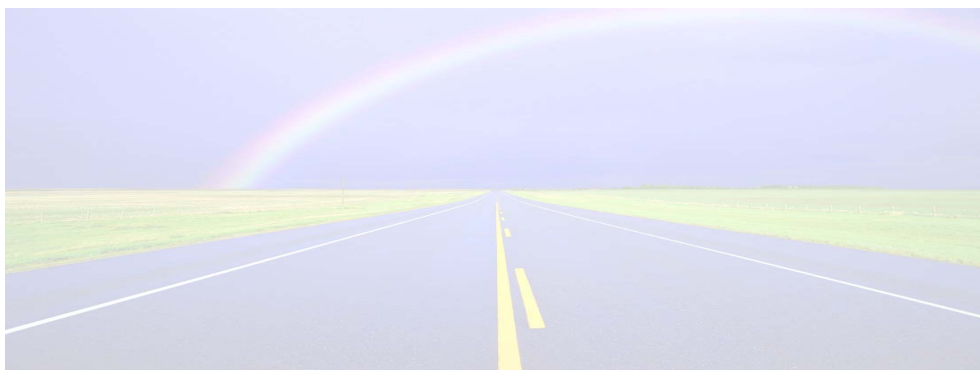
- **Resource Guide** - Web-based tool that will identify providers and services that relate to countable WPR activities.
- **Senior Mentor Program** - Development of the contract to serve WTW families through an additional support network for our participants working towards self-sufficiency. An RFP will be posted September 2007.
- **Collaboration with Child Welfare Services (CWS)** - Development of procedures between CWS/WTW to provide services for common families.

Employer Agreement:

- **Agency staff and local workforce** - Staff and Workforce Partnership Inc. are developing a "Work Readiness Certificate".
- **Work Experience (WEX) Program** - Identification of employers with WEX sites that provide entry level skills and "Work Ready" activities that prepare our participants for paying jobs.

Track WPR:

Tiger Team Focused Dialogue - Data-driven dialogue with Employment Services staff and management to identify risks and performance challenges, measure progress toward achieving WPR goals, and identify strategies to address challenges.



We will keep you informed of the Tiger Team Road Map to Action progress
If you have questions or comments, email Jay.Yoshonis@sdcounty.ca.gov