



# COUNTY OF SAN DIEGO NEWS RELEASE

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## **COUNTY HONORED FOR INNOVATIVE PUBLIC HEALTH PROGRAM** ***Mobile Remote Workforce Recognized in National Group's "Best of California" Awards***

The San Diego County Health and Human Services Agency (HHS) and Nick Macchione, Agency Deputy Director, will receive two awards for the Mobile Remote Workforce project.

The Center for Digital Government will present the awards Nov. 13 in Sacramento for Most Innovative Use of Technology and Demonstrated Leadership in Project Delivery. Macchione won the latter award.

"These awards show that others take note of the County's accomplishments," said Bill Horn, Chairman, San Diego County Board of Supervisors. "We were one of only four local government agencies honored with the awards and continue to be a model of efficiency and innovation when it comes to serving the public."

MRW uses cutting edge technology to improve accuracy of client referrals for Public Health nurses in the field, among other things. This is the second national recognition of the project – Macchione was one of 53 winners of a Rising Star Award from Federal Computer Week magazine.

"Everyone who worked on this project, from hospital staff, to County nurses and Information Technology specialists, can take pride in these awards," said Macchione. "Best of all, thousands of additional at-risk clients will now be served as a result of MRW."

MRW was a pilot project for Business Process Re-engineering, introduced by the County Administrative Officer as a method of achieving operational excellence by improving workforce productivity. The Mobile Remote Workforce pilot took shape in February 2005 with an eye on making the county workforce more efficient and improving the effectiveness of existing operating systems, while maintaining the same high level of customer service.

The Center for Digital Government is a national research and advisory institute on information technology policies and best practices for state and local government.

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