



COUNTY OF SAN DIEGO NEWS RELEASE

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TECHNOLOGY INNOVATION WINS HONOR FOR COUNTY EXECUTIVE

Nick Macchione, Agency Deputy Director, Wins National "Rising Star" Award

Nick Macchione is one of 53 winners of an inaugural awards program created by a national government information technology magazine to honor burgeoning leaders in the government information technology arena.

Macchione, Agency Deputy Director, San Diego County Health and Human Services Agency, was chosen from a panel of independent judges to receive a Rising Star Award from Federal Computer Week magazine. The award was given at a banquet on Oct. 12 in Washington, D.C.

"In all the years I have known Nick he has always been at the cutting edge of improving service," said Bill Horn, Chairman, San Diego County Board of Supervisors. "His leadership and innovation are huge assets to the residents and employees of the County of San Diego, and especially those in North County. I have often thought of him as a 'Rising Star' on our team, and I'm glad he is being honored nationally for his hard work and forward thinking."

The award was presented for leadership that "made a difference in the way agencies and companies develop, acquire, manage and use information technology," according to Christopher J. Dorobek, Editor, Federal Computer Week.

This was exemplified by the Mobile Remote Workforce (MRW) project that Macchione spearheaded in February 2005. MRW uses cutting edge technology to improve accuracy of [client](#) referrals for Public Health nurses in the field, among other things.

"We're all proud of MRW, and are delighted to see it recognized on a national basis," said Macchione. "MRW would not have succeeded without hard work from hundreds of people, from Public Health nurses to Information Technology specialists."

MRW was a pilot project for Business Process Re-engineering (BPR), introduced by the County Administrative Officer as a method of achieving operational excellence by improving workforce productivity. The Mobile Remote Workforce pilot took shape with an eye on making the county workforce more efficient and improving the effectiveness of existing operating systems – while



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maintaining the same high level of customer service. The results have been remarkable, eliminating duplicate processes, dramatically cutting back on paperwork, slashing the time nurses have to spend in the field on administrative tasks, and boosting accuracy rates for client referrals.

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