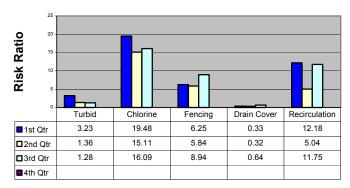
Department of Environmental Health - Food & Housing Division Performance Measures Report May 2004



# **POOL PROGRAM**

Goal: Reduce risk factor violations associated with illness, injury, and death at public swimming pools.

## **Pool Safety Risk Factors Observed per Quarter**

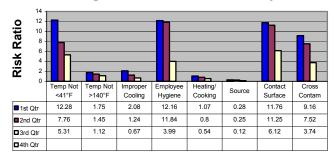


Risk ratio= # violations/ # inspections x 100

## **FOOD PROGRAM**

Goal: Reduce risk factors that can cause a foodborne illness.

#### Food Safety Risk Factors Observed per Quarter

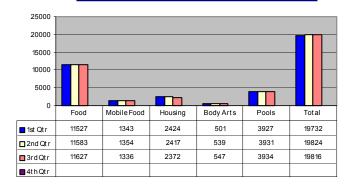


Risk ratio= # violations/ # inspections x 100

# Cumulative Restaurant Food Safety Inspections 2003 - 2004



# **ANNUAL PERMIT TOTALS**



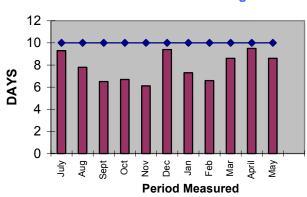
# **COMPLAINTS**

Goal: Maintain average complaint response time at 5 working days or less.

# Joan Maintain plan review time at 10 day

**PLAN REVIEW**Goal: Maintain plan review time at 10 days or less.

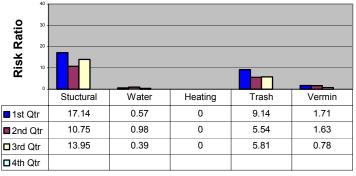
#### **Year To Date Plan Check Averages**



#### **HOUSING PROGRAM**

Goal: Reduce risk factor violations in permitted housing units.

#### **Major Housing Deficiencies per Quarter**



Risk ratio= # violations/ # inspections x 100

# **Complaint Response Averages**

