

DRAFT 4/6/07

**FINAL COMPLETE RESULTS:
San Diego County
2006 Health and Social Services
Provider Survey**

A Component of 2006 HIV/AIDS NEEDS ASSESSMENT

(87 Survey Respondents)

**Prepared by
HIV, STD and Hepatitis Branch
Public Health Services, Health and Human Services Agency
County of San Diego
April 2007**

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San Diego County 2006 Health and Social Services Provider Survey

A. Background and Process

This survey tool was developed by the Needs Assessment Subcommittee of the Continuum of Care Committee, a joint committee of the San Diego HIV Health Services Planning Council and the San Diego HIV Prevention Community Planning Board. The committee charge is to address the local continuum of HIV and related services, including HIV care and treatment, HIV counseling and testing, HIV prevention, HIV/AIDS surveillance, HIV/AIDS research, STD and hepatitis services, alcohol and drug treatment, mental health and housing services, through the following activities:

- Maintain and periodically update and assess an inventory encompassing all related resources and services.
- Consider coordination and integration of planning and services where feasible to maximize resources.
- Facilitate coordinated efforts to develop and update the San Diego EMA's Estimate of Unmet Need for HIV Primary Care (as defined and required by HRSA), to assess sub-populations with unmet need, and consider methods to address unmet need.
- Oversee the biennial needs assessment of people living with HIV/AIDS.
- Provide guidance and support for the Completion of the Comprehensive Plan for HIV Prevention Services for San Diego County 2007-2010.

The provider survey was part of the 2006 Needs Assessment, which included three components: (1) survey of people living with HIV/AIDS; (2) provider survey; and (3) five regional community planning group meetings held throughout the county. The provider survey was intended not only to assist in gathering information from providers about HIV care and prevention needs, but also to augment information for a resource inventory on the range of community services available to HIV-positive and high-risk HIV-negative individuals.

The cover page of the survey form included the following additional background information:

“This survey is part of the 2006 HIV/AIDS Needs Assessment, co-sponsored by: the San Diego HIV Planning Council; HIV Prevention Community Planning Board, HIV Housing Committee; HIV Care Partnership for Women, Children, Adolescents, and Families; County HIV, STD & Hepatitis Branch; and County Alcohol and Drug Services. This is an assessment to gather data to plan for:

- Care and Treatment and Support Services, including Housing, and Outreach Activities funded by Ryan White CARE Act, for people living with HIV/AIDS.

- Housing Services funded by Housing Opportunities for People with AIDS (HOPWA).
- HIV Prevention Services for HIV-positive and high risk HIV-negative individuals, funded by the Centers for Disease Control and Prevention and the California Office of AIDS.
- Alcohol and Drug Treatment Services for people with HIV/AIDS and high risk HIV-negative individuals.

The questions in this survey are designed to identify the location, types, and coordination of services offered in San Diego County, including HIV-related care and prevention services. The results of this survey will be used to help to make decisions about the services needed in the area, and to better understand met and unmet needs for HIV-related services.

We are requesting information on all services provided by your agency, whether or not you target or provide HIV-specific services or programs.”

County HIV, STD and Hepatitis Branch (HSHB), Planning Council (PCSS), Prevention Board and County Alcohol & Drug Services (ADS) staff distributed and received survey forms between April 1 and June 5, 2006. Distribution methods included mail and community functions, with the questionnaire also available to complete on-line at the Planning Council website. Provider mailing lists were used from the County HSHB, ADS, Mental Health Services and Housing and Community Development (HCD) – Housing Opportunities for People Living with AIDS (HOPWA) Program, and from InfoLine/2-1-1, to canvas all health and social service providers within the county, whether they specifically provided HIV services or not. Respective cover letters were included from Terry Cunningham, HSHB Chief; Connie Moreno-Peraza, ADS Deputy Director; and Lisa Contreras, HCD/HOPWA Housing Program Analyst. Eighty-seven completed survey forms were returned or completed on-line. PCSS completed data entry for all hard-copy paper surveys submitted.

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B. Survey Results

1. Agencies Responding (N=87 Total Responses)

ABLE-DISABLED ADVOCACY, INC.
ALLY Program- National City
ALPINE SPECIAL TREATMENT CENTER
Alzheimer's Association
AMERICAN LIVER FOUNDATION
American Red Cross
AmeriChoice
Areta Crowell Center
ASIAN PACIFIC ISLANDER COMMUNITY AIDS
PROJECT
BEING ALIVE SAN DIEGO
BIENESTAR
Bienestar San Diego
BIG SISTER LEAGUE OF SAN DIEGO INC.
BROTHER BENNO FOUNDATION
California Poison Control System- San Diego
Division
CHRISTIE'S PLACE
College Area Pregnancy Services
COMMUNITY CONNECTION
Community Options
Community Resource Center
Comprehensive Training Systems
COUNCIL OF COMMUNITY CLINICS
CRISIS HOUSE
DEPARTMENT OF REHABILITATION
DOUGLAS YOUNG CLINIC
ELDERHELP OF SAN DIEGO
EXCEPTIONAL FAMILY RESOURCE CENTER
Family Health Centers of San Diego
HEARING LOSS NETWORK
Heartland House
HIV/AIDS Case Management @San Diego
Hospice & Palliative Care
Home of Guiding Hands
HORSEMANSHIP FOR THE HANDICAPPED
Indian Human Resource Center
Jewish Family Service of San Diego - HIV Services
JOSUE HOMES
LAKESIDE CRISTIAN HELPS CENTER
McALLISTER INSTITUTE
MHS HARMONY WEST WOMEN'S RECOVERY CENTER
MHS Inc., Family Treatment Center
MIRA COSTA COMMUNITY COLLEGE
MiraCosta Community College
NAMI San Diego
Neighborhood House Association
NMA Comprehensive Health Center
North County Family Violence Prevention Center
NORTH COUNTY SERENITY HOUSE, INC.
PALOMAR FAMILY COUNSELING SERVICES
PENINSULA SHEPHERD SENIOR CENTER
PROFIDENCE COMMUNITY SERVICES
PROTECTION & ADVOCACY, INC.
RAMONA SENIOR CENTER
RANCHO JIREH FASTER HOMES
Saint Clare's Home, Inc.
San Diego Access and Crisis Line (UBH)
SAN DIEGO ARMED SERVICES YMCA
SAN DIEGO CENTER FOR CHILDREN/TSI
San Diego County Probation Department
SAN DIEGO COUNTY PSYCHIATRIC HOSPITAL
SAN DIEGO FREEDOM RANCH
SAN DIEGO VOLUNTEER LAWYER PROGRAM
San Ysidro Health Center
SAN YSIDRO URBAN COUNCIL DBA-CASA DE SERVICIOS
Scottish Rite Childhood Language Center
SDCC/TSI-STEPDOWN
SEAR CENTER
SOUTHBAY PIONEERS
ST. LUKE'S REFUGEE NETWORK
Stepping Stone
TERI, Inc.
THE ACCESS CENTER OF SAN DIEGO, INC.
The Center For Social Support & Education
The Fellowship Center
THE PALAVRA TREE INC.
The San Diego LGBT Community Center
THE WAY BACK
TRINITY YOUTH SERVICES
UCSD EIP & the Bridge Project
UCSD Mother, Child & Adolescent HIV Program
UCSD Owen Clinic
United Cerebral Palsy Association of San Diego County
VA Special ID Prog.
VETERANS VILLAGE OF SAN DIEGO
Vista Community Clinic
VISTA HILL PARENT CARE
WALDEN FAMILY SERVICES

**2. Agency Information: Type, Service Area, Target Populations,
Number Served and Client Demographics**

Which of these best describes your agency? (check one) (n=87 respondents)	Do you target a particular region or area of San Diego County? (n=81 respondents)
HIV/AIDS service organization:.....4 (5%)	Yes:..... 27 (33%)
Health clinic:.....2 (2%)	No: 54 (67%)
Community based organization (not AIDS-specific): 16 (18%)	Region or area (n=47 respondents):
Multi-service agency that includes HIV/AIDS services:6 (7%)	Central San Diego:29 (62%) <i>(including Downtown, Coronado, Pt. Loma, Mission Valley, East San Diego, Pacific Beach, La Jolla, Linda Vista, Clairemont, Kearny Mesa, Mira Mesa, University City, Scripps Ranch, Tierrasanta, San Carlos, Serra Mesa)</i>
Multi-service agency with no HIV/AIDS services:7 (8%)	Southeast San Diego:26 (55%)
Hospital:2 (2%)	<i>(including Logan Heights, Golden Hill, Encanto, Paradise Hills, Alta Vista, Lincoln Park, Paradise Hills)</i>
Physician/private doctor:0 (0%)	North County – coastal area:25 (53%)
Pharmacy:0 (0%)	<i>(including Oceanside, Encinitas, Solana Beach, Vista)</i>
Substance abuse treatment facility:..... 13 (15%)	North County – inland area:21 (45%)
Mental health treatment facility:..... 6 (7%)	<i>(including Escondido, Fallbrook, Poway, San Marcos, Valley Center)</i>
Housing services provider:2 (2%)	East County - suburban:23 (49%)
Other:29 (33%)	East County - rural: 16 (34%)
Adult MH Act/Case Management Ser.	<i>(Ramona, Julian, Alpine, Jamul, Borrego Springs, and the mountain and desert areas in the far eastern part of the county)</i>
Case management project for state of CA housed at a hospice	South Bay:.....23 (49%)
The Access and Crisis Line is a service provided for all San Diego County residents by United Behavioral Health under contract to Mental Health Admin	<i>(including Bonita, Chula Vista, National City, Otay, Imperial Beach, San Ysidro)</i>
Long Term Care ICF-DD-H	Other:4 (9%)
STUDENT HEALTH SERVICES	“County-wide” (1)
Community Health Clinic that includes HIV/AIDS services	“Imperial County” (1)
Coordinated Services Center	“Any area is eligible for our services. We have some families that have traveled as far away as Temecula and Palm Springs” (1)
Probation Department	“State of CA” (1)
Student Health Services	
Programs and services for people with disabilities and their families	
Non-profit organization providing care, education and support for families coping with Alzheimer's Disease while we research to find a cure.	
Services for individuals with developmental disabilities vendored through the San Diego Regional Center.	
Management Services Organization for CMS and the Ryan White Primary Care Program	
Poison Control Center	
Substance abuse day tx program with transitional housing	
Domestic Violence Victim Assistance	
Multi-disciplinary HIV medical program co-located with HIV research center.	
Mental Health Treatment Facility for children and adolescents.	
Foster Family Agency.	
Disabilities-Public Agency Serving People With Disabilities.	
Seniors	
States Both Substance Abuse Treatment Facility And Mental Health Treatment Facility.	
Food & Clothing	
Senior Nutrition	
Third Party Administrator-Specialty Pools.	
CBO-Training & Employment Services	
Foster Care Agency	
Legal Services	
Non-Profit Disability Rights Law Firm	

**Do you target a particular population?
(n=83 respondents)**

Yes:..... 65 (78%)
No:..... 18 (22%)

Race/ethnicity (n=38 respondents):

African American or African (Black):..... 32 (84%)
Asian or Pacific Islander: 27 (71%)
Caucasian (White): 27 (71%)
Latino (Hispanic):..... 36 (95%)
Native American (American Indian): 27 (71%)
Other racial/ethnic group:..... 5 (13%)
 Sudanese (1)
 “Any, ” “all” or “not specified” (4)

Gender (n=41 respondents):

Male:..... 35 (85%)
Female: 37 (90%)
Transgender:..... 18 (44%)

Age (n=56 respondents):

Under 2: 3 (5%)
2-12:..... 11 (20%)
13-24:..... 33 (59%)
25-44:..... 33 (59%)
45-64:..... 31 (55%)
65+ars:..... 21 (38%)
All of the above: 13 (23%)

Sexual Orientation (n=34 respondents):

Heterosexual (straight): 29 (85%)
Lesbians and bisexual women: 20 (59%)
Men who have sex with men, gay and
 bisexual men: 21 (62%)
Other: 14 (41%)
 “All Sexes” (1)
 “Homosexual” (1)
 “Transgender” (2)
 “Transgender Youth” (1)
 “Children 2-21” (1)
 “Women, Children & Infants” (1)
 “Foster Children 0-18” (1)
 “Youth” (1)
 “Child/Adolescents” (1)
 “Adolescents” (1)
 “People with Disabilities” (2)
 “Ex-Offenders” (1)

Other groups (n=62 respondents):

Parents: 24 (39%)
Low income or uninsured:..... 34 (55%)
Homeless: 32 (52%)
Substance users: 29 (47%)
Injection drug users: 22 (36%)
People with mental health issues:..... 28 (45%)
 Chronically mentally ill: 15 (24%)
 People with psychotic disorders: 11 (18%)
 People with bi-polar conditions:..... 19 (31%)
 Disabled mentally ill:..... 12 (19%)
Incarcerated: 6 (10%)
Ex-inmates:..... 23 (37%)
Sex industry workers:..... 9 (15%)
Active duty military or veterans: 6 (10%)
Migrant workers: 6 (10%)
Immigrants: 13 (21%)
Other:..... 22 (36%)
 Facing Unplanned Pregnancy (1)
 Developmentally Disabled (3)
 People with Disabilities (3)
 People with disabilities and their families (1)
 Families of Individuals with Disabilities and/or Special
 Health Care Needs (1)
 Students (2)
 Hearing Loss (1)
 Anyone is able to bring their child to our center regardless
 of background as long as their child has
 speech/language as their primary disability and services
 aren't duplicated elsewhere in the community (1)
 Children/Youth with a DSM/Axis 1 diagnosis that are Medi-
 Cal beneficiaries (1)
 Children w/ Mental or Physical Handicaps That Would
 Benefit From Hippo Therapy (1)
 Dependents of the Court (1)
 Foster Parents (1)
 These Services Are For 60+ (1)
 Seniors (1)
 Family Members/Dependents if Active Duty Military (1)
 Heterosexual (1)
 Those with HIV/AIDS (1)

For the most recent 12-month year for which you collected data, estimated

Total # patients/clients served: 293,367 total **(73 respondents)**
(average of 4,019 per agency/program respondent)

Total # **HIV/AIDS** patients/clients served: 13,117 (50 respond.)
(average of 262 per agency/program respondent)

(36 respondents to this question):

Of number with HIV/AIDS,

% HIV-positive (non-AIDS) asymptomatic: 34% average
% HIV-positive (non-AIDS) symptomatic: 24% average
% diagnosed with AIDS: 33% average

For the most recent 12-month year for which you collected data, please estimate the percentage of your client population within the following demographic categories (n = 66)

Demographic Category	Estimated percent of Total	Of these, estimated percent who are HIV-positive, if known
Ethnicity		
Latino/a (Hispanic) (61 agency responses)	30% average (61 respondents)	35% average (28 respondents)
Not Latino/a (Hispanic)	56% average (37 respondents)	22% average (22 respondents)
Race		
African-American or African (Black)	17% average (59 respondents)	40% average (28 respondents)
Asian/Pacific Islander	6% average (51 respondents)	25% average (25 respondents)
Caucasian (White)	45% average (57 respondents)	34% average (29 respondents)
Native American (North American Indian)	2% average (48 respondents)	28% average (20 respondents)
Multiple Race	10% average (38 respondents)	33% average (21 respondents)
Age		
Children under 2 years of age	3% average (30 respondents)	0.2% average (18 respondents)
Children aged 2-12	15% average (34 respondents)	7% average (19 respondents)
Adolescents / youth aged 13-24	22% average (49 respondents)	27% average (25 respondents)
Adults aged 25-64	65% average (58 respondents)	45% average (29 respondents)
Adults aged 65+	10% average (46 respondents)	23% average (20 respondents)
Gender		
Male	59% average (55 respondents)	52% average (24 respondents)
Female	46% average (56 respondents)	31% average (26 respondents)
Transgender (male to female)	7% average (22 respondents)	30% average (17 respondents)
Transgender (female to male)	0.1% average (15 respondents)	0% average (0 respondents)

If you do not currently provide services to people with HIV/AIDS or HIV prevention services, would you be able to do so in the future?
(n=42 respondents)

Yes: 26 (62%)
No: 16 (38%)

3. STAFF LANGUAGES AND HIV/AIDS TRAINING

<p style="text-align: center;">Do you have bilingual staff? (n = 73 respondents)</p> <p>Yes 60 (82%) No 13 (18%)</p> <p style="text-align: center;"><i>If yes, which languages? (check all that apply)</i> (n = 60 respondents)</p> <p>Spanish: 59 (98%) Tagalog: 15 (25%) Vietnamese: 4 (7%) Somali: 1 (2%) American Sign Language: 11 (18%) Arabic: 5 (8%) Chinese: 1 (2%) Farsi: 1 (2%) French: 3 (5%) German: 3 (5%) Greek: 1 (2%) Hungarian: 2 (3%) Japanese: 2 (3%) Korean: 1 (2%) Russian: 2 (3%) Sudanese: 1 (2%) Other: Can arrange as needed: 1 (2%) Augmentative communication devices and supports: 1 (2%) Services provided by nurse: 1 (2%)</p>	<p style="text-align: center;">Are your services provided in Spanish? (check one) (n = 73 respondents)</p> <p>Yes, all services: 17 (23%) Yes, most services: 11 (15%) Yes, some services: 21 (29%) No: 24 (33%)</p> <hr/> <p style="text-align: center;">Does your staff receive training on HIV/AIDS? (Check one) (n= 69 respondents)</p> <p>Yes: 28 (41%) No: 27 (39%) Some staff: 14 (20%)</p> <p><i>If yes, what type of HIV/AIDS training does your staff receive? (Check all that apply) (n=43 respondents)</i></p> <p>HIV 101: 27 (63%) Clinical/Medical Information: 17 (40%) Emotional/Personal/Family Support: 9 (21%) Sensitivity to Needs: 15 (35%) Confidentiality: 29 (67%) Cultural Competency: 23 (54%) Co-Occurring Conditions (STDs, TB, Mental Health, Substance Abuse): 21 (49%) HIV Prevention Techniques: 13 (30%) Services for People with HIV: 17 (40%) HIV Case Management & Peer Advocacy: 14 (33%) Other: 6 (14%)</p> <p>Universal safety precautions handling body fluids (1); Any topics as needed by clinicians (1); Required course for social workers (1); Any available in community (1); The staff that does receive training is for IMF, ASW certification/licensure (1); No formal training (1)</p>
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4. SUGGESTIONS AND BARRIERS FOR HIV/AIDS SERVICES

Which of the following would help you to better serve your clients/patients living with HIV or to provide HIV prevention services? (check all that apply) (n=60 respondents)	What would be the FIVE most important changes to HIV/AIDS services in San Diego County? (check FIVE ONLY): (n=48)
<p>Opportunities for networking among providers to share information about HIV/AIDS care and available resources:..... 32 (53%)</p> <p>Training about HIV services:..... 28 (47%)</p> <p>Training about effective interventions for HIV prevention:..... 26 (43%)</p> <p>Training in working with people from other cultures (cultural sensitivity):..... 22 (37%)</p> <p>Training on case management and peer advocacy for people with HIV/AIDS:..... 21 (35%)</p> <p>Training about providing HIV care, such as antiretroviral treatments, dealing with opportunistic infections, and monitoring and explaining a patient's health status:..... 21 (35%)</p> <p>Training about housing programs:..... 20 (33%)</p> <p>Training on how to better advocate for clients/patients:..... 20 (33%)</p> <p>Training about mental health services:..... 17 (28%)</p> <p>Training about alcohol and drug services:..... 15 (25%)</p> <p>Capacity to provide services in Spanish (staff):..... 14 (23%)</p> <p>Ability to provide services in a more convenient manner (such as better office hours, less waiting, in a location that is easier to access):..... 10 (17%)</p> <p>Other:..... 14 (23%)</p> <p>“Funding” / “more funding” (3); “More funds for outreach to clients” (1); “Staffing to provide HIV/AIDS prevention training” (1); “Comprehensive training RWCA and HIV planning process” (1); “Employment related services” (1); “Access Line provides information and referral so information on resources would be of most value to ACL” (1); “The one person we support in our program is following the physicians intervention program. The disease is secondary to her retardations that makes her eligible for our services” (1); “Our focus would be HIV prevention as health education to college students” (1); “The system would need to change first to accommodate providing care for HIV clients in a mental health setting” (1); “We have only had a couple of HIV/AIDS clients in the past/present # connect them to case managed services ASAP” (1); “Serving the HIV population has never come up in our practice in the past 20 years. I would assume that someone could receive services for their child here and we wouldn't ever have to know if they themselves had HIV” (1); “N/A since we are a legal services organization, the following questions do not apply” (1)</p>	<p>More housing assistance:..... 23 (48%)</p> <p>Better coordination between service providers in general:..... 19 (40%)</p> <p>More mental health services and follow-up:..... 18 (38%)</p> <p>More substance abuse services and follow-up:..... 15 (31%)</p> <p>Centralized client intake to alleviate need for clients to produce duplicate documentation at each agency that serves them:..... 14 (29%)</p> <p>More information about services and how to get them:..... 14 (29%)</p> <p>Computerized linkages between providers:..... 13 (27%)</p> <p>More transportation to / from services:..... 12 (25%)</p> <p>More transitional housing linked to independent living:..... 11 (23%)</p> <p>More or better targeted outreach to provide access to medical care and services for those who are not using medical care:..... 11 (23%)</p> <p>Better coordination of services between clinical and social service providers:..... 10 (21%)</p> <p>Better coordination between HIV and substance abuse treatment services:..... 9 (19%)</p> <p>Better coordination between HIV and mental health services:..... 9 (19%)</p> <p>Better follow-up to complete referrals:..... 8 (17%)</p> <p>More or better HIV case managers:..... 8 (17%)</p> <p>More detox services:..... 8 (17%)</p> <p>Better coordination between substance abuse treatment and mental health services:..... 3 (6%)</p> <p>More services outside of Central San Diego:..... 3 (6%)</p> <p>More provider input into process of identifying community needs for PLWH/A:..... 3 (6%)</p> <p>Other:..... 8 (17%)</p> <p>“Harm reduction programs that allow work with individuals who relapse or use” (1); “Additional funding for food vouchers or bus vouchers, etc.” (1); “More vocational services” (1); “On-line authorization process for specialty services” (1); “Culturally appropriate services for API & Native Americans” (1); “Develop a comprehensive way of training people/staff/women to recognize what a huge role the individuals race & culture play in providing quality services” (1); “Comprehensive printed HIV resource guide” (1); “I don't know. Not my area of expertise or knowledge” (1)</p>

List three barriers that your organization has faced when providing services to people living with HIV/AIDS, or HIV prevention services: (n=35 respondents)

Knowledge of HIV status, disclosure issues and stigma (18):

Getting women to come forward as it is their right to self disclose or not (1); Don't know who's HIV +/- right of privacy (1); Reporting-status-stigma (1); Difficult to answer, our client's HIV status is not disclosed to us (1); Not aware of CT status (1); We cannot inquire/they must initiate (1); We do not know who is HIV positive and who is not (1); People not knowing they have HIV or not (1); Willingness to talk with others about their HIV/HCV co-infection (1); Fear/by others, exp. when individual become ill with cold, flu, etc. (1); Stereotypes (1); Stigma and lack of knowledge (1); Stigma within agency (1); Stigma with in foster parent population (1); Stigma with in schools (1); Stigma/"didn't ask, didn't tell" policy around issues of sexuality (1); Resistance to birth control/barrier methods (1); Employer reluctance to hire (1)

Substance abuse and mental health issues and resource needs (15):

Alcohol/drug recovery (1); Drug treatment program difficulties in accommodating HIV+ pts medical appointments and/or psychiatric needs (taking meds) (1); Detox (alcohol/drug) (1); Lack of detox beds (1); Lack of residential drug treatment beds (1); Bed availability (1); Lack of substance abuse and mental health resources in south bay region (1); Lack of expedient mental health interventions(i.e., psychiatry and therapy appointments) (1); Limited mental health services, especially psychiatry services (1) Substance abuse (1); Co-occurring conditions, e.g. mental health and drug/alcohol (1); Client's substance issues; untreated mental health issues (1); Clients have co-occurring problems with mental health and substance abuse (1); Crystal meth pandemic (1); Clients return to active substance use and being exited from treatment programs, having no viable contact information, avoiding services (1)

Inadequate funding, resources (15):

Funding (2); Funding for HIV medical care & cm services (1); Cuts in funding (1); Lack of, no funding (2); Diminished funding (1); Limited budget (1); Limited resources (1); Inadequate resources , funding is insufficient to address clients needs and cost of service delivery (1); Resources (3); Low income (1); Scope of contracted services; contractual expectations are greater than what is actually funded (1)

Service and staff limitations (12):

Redundancy of services (1); Specific programs (1); Lack of local HIV/AIDS specific services (1);

Limited access to ADAP for clients (1); Lack of outreach (1); Lack of staff (1); Limited staff (2) No nurse on staff (1); Not enough staff/capacity to meet client needs (1); Case managers are always busy or sometimes refuse to help (1); Lack of vocational focus (1)

Client issues and expectations (8):

Poverty, client's lack resources for basic needs (transportation, childcare, insurance etc.) (1); Compliance with appointments/treatment (1); Hygiene (1); Domestic violence (1); Patients' sense of entitlement (1); The problem is that they don't complain therefore, executives don't know what is going on (1); Therefore many times clients want our staff to advocate (1); Perception that legal services will assist w/non-legal social service issues (1)

Staff training needs (7):

Education (1); Provider knowledge & TX needs (1); Specific training (1); Training (1); Training/trainers to assist w/ training staff in HIV (1); Medical understanding (1); Functioning in a training environment (1)

Location of services / transportation needs (5):

Inconvenient location (1); Transportation (2); Transportation for callers (1); Transporting clients to housing (1)

Housing needs (4):

Cost of housing (1); Housing (1); PT housing problems (1); Limited housing options for homeless clients (1)

Information about services (3):

Knowledge of availability of resources (1); Lack of info. re scope of services offered by other HIV service providers (1); Resource information (1)

Interagency coordination (2):

Coordinating service with other agencies (1); Lack of networking (1)

Limited internal agency support (2):

No specific funding for HIV/AIDS at this agency (1); Minimal institutional support (1)

Other:

The fact that we aren't health care providers (1) We don't provide health related services (1) Can only treat veterans (1) Military culture (1) Working w/ medically fragile children (1) County states the APIs are not an issue (1)

5. UNMET NEED BY PEOPLE WITH HIV/AIDS FOR HIV MEDICAL CARE

<p>Are there people with HIV/AIDS who receive services from your agency but are not accessing HIV medical care? (n=72 respondents)</p> <p>Yes: 10 (14%) No: 24 (33%) Don't know: 38 (53%)</p>	<p>If yes, can you estimate the number of people with HIV/AIDS not accessing HIV medical care?</p> <p style="text-align: center;">Total estimate: 96 (from 8 respondents) (average of 12 per agency/program respondent)</p>
<p>Why do you think some people with HIV/AIDS are not getting HIV medical care? (Check all that apply) (n=56 respondents)</p> <p>Not ready to deal with having HIV:43 (77%) Afraid people will find out s/he is HIV+:39 (70%) Using drugs or alcohol:37 (66%) His/her mental health problems:32 (57%) Homeless:31 (55%) Don't understand the risks of waiting to get care: ..31 (55%) Feel healthy:27 (48%) Undocumented:23 (41%) Not enough money or insurance:23 (41%) Transportation or service location:22 (39%) Don't trust doctors or clinics:21 (38%) Don't know where to find the service:19 (34%) Need emotional support:18 (32%) Don't understand how to get care:17 (30%) Need someone to talk to who understands HIV:15 (27%) Don't think s/he is eligible for services:15 (27%) His/her disability:13 (23%) Side effects of medications:13 (23%) Didn't think medical care will help him/her:12 (21%) Children, family or childcare needs:11 (20%) Difficulty getting an appointment:10 (18%) Receive alternative/holistic treatment instead of traditional medical treatment:7 (13%) Other: 4 (7%) "Not sure" (1); "I am not qualified to answer this" (1); "Denial" (1); "Don't want to know" (1)</p>	<p>In your experience, what prompts people with HIV/AIDS who know their status to decide to get HIV medical care? (Check all that apply) (n=55 respondents)</p> <p>Got sick or started having symptoms of HIV: 39 (71%) Got help for his/her alcohol or drug problem: 37 (67%) Got counseling or support: 34 (62%) Got help for his/her mental health problem: 30 (55%) Got help from a case manager or peer advocate: 29 (53%) Accept test results: 27 (49%) His/her life became more stable: 25 (46%) Got the information s/he needed: 25 (46%) Got hospitalized: 24 (44%) Afraid of getting sick: 21 (38%) Got help from an outreach worker: 20 (36%) Got insurance to pay for care: 16 (29%) Got help with housing: 15 (27%) Jail or prison system: 15 (27%) Mandated by court: 9 (16%) Coordinated Services Center: 8 (15%) Prevention for positives (P3) program: 5 (9%) Other: 5 (9%) "N/A" (1); "Not sure" (1); "I am not qualified to answer this" (1); "I don't have experience in this" (1); "Peer support" (1)</p>
<p>Which of these services are <i>MOST</i> important to get and keep people with HIV/AIDS in HIV medical care? (CHECK THE <u>TOP FIVE</u> ONLY) (n=59 respondents):</p>	
<p>Alcohol/Drug Recovery Services/Treatment:39 (66%) Case Management:36 (61%) Housing Services:33 (56%) Mental Health Services:28 (48%) Coordinated services center (drop in at one place for many services):24 (41%) Transportation or service location:24 (41%) Health Education:17 (29%) Support Groups:17 (29%) Alcohol/Drug Detox:14 (24%) Emergency Financial Assistance (help with utility payments, etc.):14 (24%) Information & Referral:10 (17%)</p>	<p>Legal services: 9 (15%) Outreach Services: 9 (15%) Treatment Education/Adherence: 9 (15%) Food Services: 8 (14%) Peer Advocacy or Client Advocacy: 8 (14%) Prevention for Positives: 6 (10%) Dental Care: 3 (5%) Childcare (day care or babysitting): 3 (5%) Representative Payee: 1 (2%) Other: 6 (10%) "Healthcare (1); "Cultural acceptance" (1) "N/A" (1); "Not sure" (1); "I am not qualified to answer this" (1); "I don't know" (1)</p>

**6, HEALTHCARE, TREATMENT AND SUPPORT:
SERVICES PROVIDED, NUMBERS SERVED AND CAPACITY**

Please review the following list of services in the service areas appropriate to your agency and check (✓) those that best match the services offered at your agency in the check box at the left. The list includes some HIV-specific service categories, but most are non-specific. For each service checked, please provide your best **estimate** of the number of clients served in **the most recent 12-month year for which you collected data** (both total served and percentage with HIV/AIDS (if known), capacity to accept additional referrals, and whether your agency will be able to provide this service in the future. **NOTE: HIV Prevention for Positives is included under “Other Health-Related Services,” and questions following this table specifically address HIV PREVENTION SERVICES.**

SERVICE CATEGORIES (Check [✓] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
HIV TESTING AND DISCLOSURE SERVICES				
20 agencies/programs (23% of total)				
<input type="checkbox"/> HIV Counseling and Testing Checked by 16 agencies/programs (18% of total)	8,812 (10 respond.) (average of 881 per agency/program respondent) Don't know/ no response: 6 respond.	8% average per 8 agency/program respondents Don't know/no response: 2 respondents	(n=15 respondents) Yes, extensive:..... 3 (20%) Yes, limited:..... 8 (40%) Yes, very limited:... 4 (27%) No: 2 (13%)	(n=15 respond.) Yes:..... 10 (67%) No: 1 (7%) Unsure: .. 4 (27%)
<input type="checkbox"/> HIV Disclosure Assistance Services (including CDAPS – California Disclosure & Partner Services, formerly known as PCRS – Partner Counseling & Referral Svcs.) Checked by 11 agencies/programs (13% of total)	114 (4 respond.) (average of 29 per agency/program respondent) Don't know/no response: 7 respond.	100%	(n=10 respondents) Yes, extensive:..... 3 (30%) Yes, limited:..... 4 (40%) Yes, very limited:... 2 (20%) No: 1 (10%)	(n=9 respond.) Yes:..... 6 (67%) No: 1 (11%) Unsure: .. 2 (22%)
MEDICAL CARE SERVICES (INCLUDES DENTAL CARE)				
15 agencies/programs (17% of total)				
<input type="checkbox"/> Ambulatory/Outpatient Medical Care (e.g. primary medical, STI/STD treatment, OB/GYN, preventative care, etc.) Checked by 7 agencies/programs (8% of total)	55,681 (6 respond.) (average of 9,280 per agency/program respondent) Don't know/no response: 1 respond.	35% average per 5 agency/program respondents Don't know/no response: 2 respondents	(n=7 respondents) Yes, extensive:..... 2 (29%) Yes, limited:..... 2 (29%) Yes, very limited:... 1 (14%) No: 2 (29%)	(n=7 respond.) Yes:..... 5 (71%) No: 2 (29%) Unsure: .. 0 (0%)
<input type="checkbox"/> Primary HIV Medical Care (Ambulatory/Outpatient Care Specific to patients with HIV/AIDS) Checked by 7 agencies/programs (8% of total)	3,722 (7 respond.) (average of 531 per agency/program respondent) Don't know/no response: 1 respond.	100%	(n=7 respondents) Yes, extensive:..... 4 (57%) Yes, limited:..... 2 (29%) Yes, very limited:... 1 (14%) No: 0 (0%)	(n=7 respond.) Yes:..... 6 (86%) No: 0 (0%) Unsure: .. 1 (14%)

SERVICE CATEGORIES (Check[✓] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Health Screening / Diagnostic Services Checked by 6 agencies/programs (7% of total)	2,997 (4 respond.) (average of 749 per agency/program respondent) Don't know/no response: 2 respond.	100% average per 4 agency/program respondents Don't know/no response: 2 respondents	(n=6 respondents) Yes, extensive:..... 2 (33%) Yes, limited:.....3 (50%) Yes, very limited:... 1 (17%) No: 0 (0%)	(n=6 respond.) Yes:..... 6 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Early Intervention Services for People with HIV Checked by 5 agencies/programs (6% of total)	450 (3 respond.) (average of 150 per agency/program respondent) Don't know/no response: 2 respond.	100%	(n=4 respondents) Yes, extensive:..... 2 (50%) Yes, limited:..... 1 (25%) Yes, very limited:... 1 (25%) No: 0 (0%)	(n=4 respond.) Yes:..... 3 (75%) No: 0 (0%) Unsure: 1 (25%)
<input type="checkbox"/> Prescription Drug Reimbursement/ Assistance Checked by 4 agencies/programs (5% of total)	703 (2 respond.) (average of 352 per agency/program respondent) Don't know/no response: 2 respond.	100% average per 2 agency/program respondents Don't know/no response: 2 respondents	(n=3 respondents) Yes, extensive:..... 1 (33%) Yes, limited:..... 1 (33%) Yes, very limited:... 1 (33%) No: 0 (0%)	(n=3 respond.) Yes:..... 3 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> HIV/AIDS Medications / Medicines (prescribed by a doctor) Checked by 7 agencies/programs (8% of total)	2,363 (6 respond.) (average of 394 per agency/program respondent) Don't know/no response: 1 respond.	100%	(n=6 respondents) Yes, extensive:..... 2 (33%) Yes, limited:.....2 (33%) Yes, very limited:... 2 (33%) No: 0 (0%)	(n=6 respond.) Yes:..... 5 (83%) No: 0 (0%) Unsure: ... 1 (17%)
<input type="checkbox"/> Clinical Trials / Access to Experimental Therapies Checked by 5 agencies/programs (6% of total)	337 (2 respond.) (average of 169 per agency/program respondent) Don't know/no response: 3 respond.	82% average per 2 agency/program respondents Don't know/no response: 3 respondents	(n=5 respondents) Yes, extensive:..... 3 (60%) Yes, limited:..... 1 (20%) Yes, very limited:... 1 (20%) No: 0 (0%)	(n=5 respond.) Yes:..... 5 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> HIV Treatment Education & Adherence (information about taking HIV medication the right way) Checked by 7 agencies/programs (8% of total)	3,136 (7 respond.) (average of 448 per agency/program respondent) Don't know/no response: 0 respond.	100%	(n=7 respondents) Yes, extensive:..... 1 (14%) Yes, limited:.....5 (71%) Yes, very limited:... 1 (14%) No: 0 (0%)	(n=7 respond.) Yes:..... 6 (86%) No: 0 (0%) Unsure: ... 1 (14%)

SERVICE CATEGORIES (Check <input type="checkbox"/> if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Medical specialist other than HIV specialist (hep C/liver, eye, ear, etc.) Checked by 3 agencies/programs (3% of total)	715 (3 respond.) (average of 238 per agency/program respondent) Don't know/no response: 0 respond.	67% average per 3 agency/program respondents Don't know/no response: 0 respondents	(n=3 respondents) Yes, extensive:..... 1 (33%) Yes, limited:..... 1 (33%) Yes, very limited:... 1 (33%) No: 0 (0%)	(n=3 respond.) Yes:..... 3 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Adult Day Care / Respite Services (licensed facility) Checked by 3 agencies/programs (3% of total)	156 (2 respond.) (average of 78 per agency/program respondent) Don't know/no response: 1 respond.	100% average per 1 agency/program respondent Don't know/no response: 2 respondents	(n=2 respondents) Yes, extensive:..... 1 (50%) Yes, limited:..... 1 (50%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=2 respond.) Yes:..... 2 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Rehabilitation Services (includes physical therapy, speech pathology, and low-vision training services) Checked by 3 agencies/programs (3% of total)	275 (2 respond.) (average of 138 per agency/program respondent) Don't know/no response: 1 respond.	100% average per 1 agency/program respondent Don't know/no response: 2 respondents	(n=3 respondents) Yes, extensive:..... 1 (33%) Yes, limited:..... 1 (33%) Yes, very limited:... 1 (33%) No: 0 (0%)	(n=3 respond.) Yes:..... 3 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Home Health Care (nurse, attendant, hospice, physical therapy) Checked by 3 agencies/programs (3% of total)	31 (2 respond.) (average of 16 per agency/program respondent) Don't know/no response: 1 respond.	100% average per 2 agency/program respondents Don't know/no response: 1 respondents	(n=2 respondents) Yes, extensive:..... 1 (50%) Yes, limited:..... 0 (0%) Yes, very limited:... 1 (50%) No: 0 (0%)	(n=2 respond.) Yes:..... 2 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Home Hospice Care (Palliative/Pain Care / End-of-Life Care) Checked by 2 agencies/programs (2% of total)	10 (2 respond.) (average of 5 per agency/program respondent) Don't know/no response: 0 respond.	100% average per 1 agency/program respondent Don't know/no response: 1 respondents	(n=1 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 1 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Facility-Based (Residential) Hospice Care (Palliative/Pain Care / End-of-Life Care) Checked by 1 agency/program (1% of total)	10 (1 respond.) (average of 10 per agency/program respondent) Don't know/no response: 0 respond.	100% average per 1 agency/program respondent Don't know/no response: 0 respondents	(n=1 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 1 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)

SERVICE CATEGORIES (Check[√] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Dental Care (Oral Health Care) Checked by 4 agencies/programs (5% of total)	481 (3 respond.) (average of 160 per agency/program respondent) Don't know/no response: 1 respond.	100% average per 2 agency/program respondents Don't know/no response: 2 respondents	(n=3 respondents) Yes, extensive:..... 0 (0%) Yes, limited:.....3 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=3 respond.) Yes:..... 3 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Inpatient Care Checked by 3 agencies/programs (3% of total)	87 (1 respond.) (average of 87 per agency/program respondent) Don't know/no response: 2 respond.	100% average per 2 agency/program respondents Don't know/no response: 1 respondents	(n=3 respondents) Yes, extensive:..... 1 (33%) Yes, limited:.....2 (67%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=3 respond.) Yes:..... 3 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Skilled Nursing/Long-Term Care (incl. RCFCI) Checked by 2 agencies/programs (2% of total)	161 (2 respond.) (average of 81 per agency/program respondent) Don't know/no response: 0 respond.	50% average per 2 agency/program respondents Don't know/no response: 0 respondents	(n=2 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 1 (50%) Yes, very limited:... 0 (0%) No: 1 (50%)	(n=2 respond.) Yes:..... 1 (50%) No: 1 (50%) Unsure: .. 0 (0%)
<input type="checkbox"/> Durable Medical Equipment and Supplies Checked by 1 agency/program (1% of total)	25 (1 respond.) (average of 25 per agency/program respondent) Don't know/no response: 0 respond.	100% average per 1 agency/program respondent Don't know/no response: 0 respondents	(n=1 respondents) Yes, extensive:..... 1 (100%) Yes, limited:..... 0 (0%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Health Insurance Payment Assistance Checked by 1 agency/program (1% of total)	No response	No response	No response	No response
<input type="checkbox"/> Training for Health Care Professionals on HIV Treatment Checked by 4 agencies/programs (5% of total)	100 (1 respond.) (average of 100 per agency/program respondent) Don't know/no response: 3 respond.		(n=4 respondents) Yes, extensive:..... 3 (75%) Yes, limited:..... 1 (25%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=4 respond.) Yes:..... 4 (100%) No: 0 (0%) Unsure: .. 0 (0%)

SERVICE CATEGORIES (Check[√] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Other Medical Care Service (specify): Drug Medical for Substance Abuse Tx. Checked by 1 agency/program (1% of total)	No response	No response	(n=1 respondents) Yes, extensive:..... 1 (100%) Yes, limited:.....0 (50%) Yes, very limited:... 0 (17%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
HIV CASE MANAGEMENT, CLIENT & PEER ADVOCACY SERVICES (NOTE: Non-HIV specific case management is included under “Social and Support Services) 18 agencies/programs (21% of total)				
<input type="checkbox"/> Community-Based Case Management for People with HIV/AIDS (ongoing assessment and help to get services or benefits) Checked by 12 agencies/programs (14% of total)	1,709 (11 respond.) (average of 155 per agency/program respondent) Don't know/no response: 0 respond.	65% average per 10 agency/program respondents Don't know/no response: 2 respondents	(n=12 respondents) Yes, extensive:..... 2 (17%) Yes, limited:.....7 (58%) Yes, very limited:... 3 (25%) No: 0 (0%)	(n=12 respond.) Yes:..... 11 (92%) No: 0 (0%) Unsure: 1 (8%)
<input type="checkbox"/> Clinic-Based Case Management for People with HIV/AIDS (ongoing assessment, help to get services or benefits) Checked by 5 agencies/programs (6% of total)	762 (4 respond.) (average of 191 per agency/program respondent) Don't know/no response: 1 respond.	79% average per 4 agency/program respondents Don't know/no response: 1 respondents	(n=5 respondents) Yes, extensive:..... 2 (40%) Yes, limited:.....2 (40%) Yes, very limited:... 1 (20%) No: 0 (0%)	(n=5 respond.) Yes:..... 4 (80%) No: 0 (0%) Unsure: .. 1 (20%)
<input type="checkbox"/> Prevention for Positives (P3) Prevention Case Management Checked by 7 agencies/programs (8% of total)	760 (5 respond.) (average of 152 per agency/program respondent) Don't know/no response: 2 respond.	93% average per 4 agency/program respondentst Don't know/no response: 3 respondents	(n=5 respondents) Yes, extensive:..... 4 (80%) Yes, limited:.....1 (20%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=6 respond.) Yes:..... 5 (83%) No: 1 (17%) Unsure: .. 0 (0%)
<input type="checkbox"/> Client Advocacy (informal assessment of health and service needs, information, counseling and assistance in accessing appropriate services – can be one-time or ongoing) Checked by 12 agencies/programs (14% of total)	3,437 (11 respond.) (average of 312 per agency/program respondent) Don't know/no response: 1 respond.	65% average per 9 agency/program respondents Don't know/no response: 3 respondents	(n=11 respondents) Yes, extensive:..... 5 (46%) Yes, limited:.....5 (46%) Yes, very limited:... 1 (9%) No: 0 (0%)	(n=10 respond.) Yes:..... 9 (90%) No: 0 (0%) Unsure: .. 1 (10%)
<input type="checkbox"/> Peer Advocacy (client advocacy provided by individuals with HIV/AIDS) Checked by 6 agencies/programs (7% of total)	1,585 (5 respond.) (average of 317 per agency/program respondent) Don't know/no response: 1 respond.	77% average per 5 agency/program respondents Don't know/no response: 1 respondents	(n=5 respondents) Yes, extensive:..... 3 (60%) Yes, limited:.....2 (40%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=5 respond.) Yes:..... 4 (80%) No: 0 (0%) Unsure: .. 1 (20%)

SERVICE CATEGORIES (Check[√] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
MENTAL HEALTH SERVICES 35 agencies/programs (40% of total)				
<input type="checkbox"/> Screening and Assessment Checked by 24 agencies/programs (28% of total)	18,816 (18 respond.) (average of 1,045 per agency/program respondent) Don't know/no response: 6 respond.	100% average per 7 agency/program respondents Don't know/no response: 17 respondents	(n=23 respondents) Yes, extensive:..... 6 (26%) Yes, limited:..... 12 (52%) Yes, very limited:... 3 (13%) No: 2 (9%)	(n=22 respond.) Yes:..... 19 (86%) No: 1 (5%) Unsure: .. 2 (9%)
<input type="checkbox"/> Counseling / Therapy (by a professional) Checked by 26 agencies/programs (30% of total)	16,952 (20 respond.) (average of 848 per agency/program respondent) Don't know/no response: 6 respond.	35% average per 8 agency/program respondents Don't know/no response: 18 respondents	(n=24 respondents) Yes, extensive:..... 6 (25%) Yes, limited:..... 13 (54%) Yes, very limited:... 2 (8%) No: 3 (13%)	(n=23 respond.) Yes:..... 19 (83%) No: 1 (4%) Unsure: ... 3 (13%)
<input type="checkbox"/> Psychiatric Services (for bi-polar, clinical depression, etc.) Checked by 13 agencies/programs (15% of total)	13,785 (10 respond.) (average of 1,379 per agency/program respondent) Don't know/no response: 3 respond.	35% average per 6 agency/program respondents Don't know/no response: 7 respondents	(n=12 respondents) Yes, extensive:..... 4 (33%) Yes, limited:..... 5 (42%) Yes, very limited:... 2 (17%) No: 1 (8%)	(n=12 respond.) Yes:..... 10 (83%) No: 0 (0%) Unsure: .. 2 (17%)
<input type="checkbox"/> Support Groups (by or under supervision of Mental Health professional) Checked by 18 agencies/programs (21% of total)	5,152 (13 respond.) (average of 396 per agency/program respondent) Don't know/no response: 5 respond.	56% average per 7 agency/program respondents Don't know/no response: 11 respondents	(n=16 respondents) Yes, extensive:..... 3 (19%) Yes, limited:..... 11 (69%) Yes, very limited:... 1 (6%) No: 1 (6%)	(n=15 respond.) Yes:..... 10 (67%) No: 1 (7%) Unsure: .. 4 (27%)
<input type="checkbox"/> Crisis Intervention Checked by 22 agencies/programs (25% of total)	11,090 (12 respond.) (average of 924 per agency/program respondent) Don't know/no response: 10 respond.	67% average per 3 agency/program respondents Don't know/no response: 19 respondents	(n=21 respondents) Yes, extensive:..... 6 (29%) Yes, limited:..... 10 (47%) Yes, very limited:... 2 (10%) No: 3 (14%)	(n=20 respond.) Yes:..... 17 (85%) No: 1 (5%) Unsure: ... 2 (10%)
<input type="checkbox"/> Residential (Board and Care) Checked by 7 agencies/programs (8% of total)	293 (5 respond.) (average of 59 per agency/program respondent) Don't know/no response: 2 respond.	22% average per 5 agency/program respondents Don't know/no response: 2 respondents	(n=7 respondents) Yes, extensive:..... 1 (14%) Yes, limited:..... 4 (57%) Yes, very limited:... 1 (14%) No: 1 (14%)	(n=6 respond.) Yes:..... 5 (83%) No: 0 (0%) Unsure: ... 1 (17%)

SERVICE CATEGORIES (Check [✓] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Inpatient Psychiatric Care Checked by 2 agencies/programs (40% of total)	1,125 (2 respond.) (average of 563 per agency/program respondent) Don't know/no response: 0 respond.	50% average per 2 agency/program respondents Don't know/no response: 0 respondents	(n=2 respondents) Yes, extensive:..... 1 (50%) Yes, limited:..... 1 (50%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=2 respond.) Yes:..... 2 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Mental Health Care Service (specify): Drug and alcohol Rehabilitation 2 agencies/programs (2% of total) Heartland House; Adult MH Act/Case Management Services	950 (2 respond.) (average of 475 per agency/program respondent) Don't know/no response: 0 respond.	5% average per 1 agency/program respondent Don't know/no response: 1 respondents	(n=2 respondents) Yes, extensive:..... 2 (100%) Yes, limited:..... 0 (0%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=2 respond.) Yes:..... 2 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Mental Health Care Service (specify): Drug and alcohol treatment; PTSD 1 agency/program (1% of total) VA Special ID Prog.	100 (1 respond.) (average of 100 per agency/program respondent) Don't know/no response: 0 respond.	100% average per 1 agency/program respondent Don't know/no response: 0 respondents	(n=1 respondents) Yes, extensive:..... 1 (100%) Yes, limited:..... 0 (0%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Mental Health Care Service (specify): Information and referral, authorizations and care advocacy for Medi-Cal clients 1 agency/program (1% of total) San Diego Access and Crisis Line (UBH)	Don't know/no response: 1 respondent	Don't know/no response: 1 respondent	(n=1 respondents) Yes, extensive:..... 1 (100%) Yes, limited:..... 0 (0%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Mental Health Care Service (specify): Psycho Ed 1 agency/program (1% of total) Areta Crowell Center	Don't know/no response: 1 respondent	Don't know/no response: 1 respondent	(n=1 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 0 (0%) Yes, very limited:... 0 (0%) No: 1 (100%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Mental Health Care Service (specify): Parenting Classes 1 agency/program (1% of total) MHS Inc., Family Treatment Center	100 (1 respond.) (average of 100 per agency/program respondent) Don't know/no response: 0 respond.	Don't know/no response: 1 respondent	(n=1 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 0 (0%) Yes, very limited:... 1 (100%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Mental Health Care Service (specify): Wraparound Case Management 1 agency/program (1% of total) SDCC/TSI-STEPPDOWN	40 (1 respond.) (average of 40 per agency/program respondent) Don't know/no response: 0 respond.	0% average per 1 agency/program respondent Don't know/no response: 0 respondents	Don't know/no response: 1 respondent	Don't know/no response: 1 respondent

SERVICE CATEGORIES (Check [✓] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
DRUG AND ALCOHOL (SUBSTANCE ABUSE) SERVICES 30 agencies/programs (35% of total)				
<input type="checkbox"/> Intervention & Education 20 agencies/programs (23% of total)	3,073 (16 respond.) (average of 192 per agency/program respondent) Don't know/no response: 4 respond.	65% average per 8 agency/program respondents Don't know/no response: 12 respondents	(n=18 respondents) Yes, extensive:..... 8 (44%) Yes, limited:..... 8 (44%) Yes, very limited:... 2 (11%) No: 0 (0%)	(n=17 respond.) Yes:..... 17 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Detox 2 agencies/programs (2% of total)	10 (1 respond.) (average of 10 per agency/program respondent) Don't know/no response: 1 respond.	100% average per 1 agency/program respondent Don't know/no response: 1 respondent	(n=2 respondents) Yes, extensive:..... 2 (100%) Yes, limited:..... 0 (0%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=2 respond.) Yes:..... 2 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Outpatient Treatment 15 agencies/programs (17% of total)	1,964 (11 respond.) (average of 179 per agency/program respondent) Don't know/no response: 4 respond.	42% average per 5 agency/program respondents Don't know/no response: 10 respondents	(n=14 respondents) Yes, extensive:..... 6 (43%) Yes, limited:..... 6 (43%) Yes, very limited:... 2 (14%) No: 0 (0%)	(n=13 respond.) Yes:..... 12 (92%) No: 0 (0%) Unsure: .. 1 (8%)
<input type="checkbox"/> Methadone Treatment, LAAM & Naltrexone 1 agency/program (1% of total)	2 (1 respond.) (average of 2 per agency/program respondent) Don't know/no response: 0 respond.	100% average per 1 agency/program respondent Don't know/no response: 0 respondents	(n=1 respondents) Yes, extensive:..... 1 (100%) Yes, limited:..... 0 (0%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Residential Treatment 9 agencies/programs (10% of total)	1,799 (8 respond.) (average of 225 per agency/program respondent) Don't know/no response: 1 respond.	51% average per 5 agency/program respondents Don't know/no response: 4 respondents	(n=9 respondents) Yes, extensive:..... 3 (33%) Yes, limited:..... 4 (44%) Yes, very limited:... 2 (22%) No: 0 (0%)	(n=9 respond.) Yes:..... 9 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Sober Living / Transitional Housing 12 agencies/programs (14% of total)	855 (10 respond.) (average of 86 per agency/program respondent) Don't know/no response: 2 respond.	43% average per 7 agency/program respondents Don't know/no response: 5 respondents	(n=11 respondents) Yes, extensive:..... 2 (18%) Yes, limited:..... 6 (55%) Yes, very limited:... 3 (27%) No: 0 (0%)	(n=11 respond.) Yes:..... 10 (91%) No: 0 (0%) Unsure: .. 1 (9%)

SERVICE CATEGORIES (Check [✓] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Inpatient (Hospital) Treatment 3 agencies/programs (3% of total)	91 (2 respond.) (average of 46 per agency/program respondent) Don't know/no response: 1 respond.	67% average per 3 agency/program respondent Don't know/no response: 0 respondents	(n=3 respondents) Yes, extensive:..... 2 (67%) Yes, limited:..... 0 (0%) Yes, very limited:... 1 (33%) No: 0 (0%)	(n=3 respond.) Yes:..... 3 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Court-Mandated Treatment (including Prop 36, PC 100, Drug Court, DUI) 10 agencies/programs (11% of total)	460 (7 respond.) (average of 66 per agency/program respondent) Don't know/no response: 3 respond.	100% average per 1 agency/program respondent Don't know/no response: 9 respondents	(n=8 respondents) Yes, extensive:..... 5 (63%) Yes, limited:..... 3 (38%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=7 respond.) Yes:..... 6 (86%) No: 0 (0%) Unsure: .. 1 (14%)
<input type="checkbox"/> Recovery Maintenance / After Care 14 agencies/programs (16% of total)	983 (10 respond.) (average of 98 per agency/program respondent) Don't know/no response: 4 respond.	24% average per 5 agency/program respondents Don't know/no response: 9 respondents	(n=12 respondents) Yes, extensive:..... 12 (100%) Yes, limited:..... 0 (0%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=12 respond.) Yes:..... 12 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Support Groups (Peer-Led, including 12-Step Programs) 12 agencies/programs (14% of total)	1,430 (9 respond.) (average of 159 per agency/program respondent) Don't know/no response: 3 respond.	62% average per 5 agency/program respondents Don't know/no response: 7 respondents	(n=11 respondents) Yes, extensive:..... 7 (64%) Yes, limited:..... 4 (36%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=11 respond.) Yes:..... 10 (91%) No: 1 (9%) Unsure: 0 (0%)
<input type="checkbox"/> Harm Reduction 8 agencies/programs (9% of total)	390 (3 respond.) (average of 130 per agency/program respondent) Don't know/no response: 5 respond.	100% average per 2 agency/program respondents Don't know/no response: 6 respondents	(n=6 respondents) Yes, extensive:..... 2 (33%) Yes, limited:..... 3 (50%) Yes, very limited:... 1 (17%) No: 0 (0%)	(n=6 respond.) Yes:..... 6 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Drug And Alcohol (Substance Abuse) Service (Specify): Regional Prevention Collaborative 1 agency/program (1% of total) Vista Community Clinic	Don't know/no response: 1 respondent	Don't know/no response: 1 respondent	(n=1 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 1 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)

SERVICE CATEGORIES (Check [✓] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Other Drug And Alcohol (Substance Abuse) Service (Specify): Information and referral to County and community based programs 1 agency/program (1% of total) San Diego Access and Crisis Line (UBH)	Don't know/no response: 1 respondent	Don't know/no response: 1 respondent	(n=1 respondents) Yes, extensive:..... 1 (100%) Yes, limited:..... 0 (0%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Drug And Alcohol (Substance Abuse) Service (Specify): Individual Counseling 1 agency/program (1% of total) MHS Inc., Family Treatment Center	200 (1 respond.) (average of 200 per agency/program respondent) Don't know/no response: 0 respond.	Don't know/no response: 1 respondent	(n=1 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 1 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Drug And Alcohol (Substance Abuse) Service (Specify): Case management program for HIV+ individuals with drug or alcohol problems 1 agency/program (1% of total) Jewish Family Service of San Diego - HIV Services	60 (1 respond.) (average of 60 per agency/program respondent) Don't know/no response: 0 respond.	100% average per 1 agency/program respondent Don't know/no response: 0 respondents	(n=1 respondents) Yes, extensive:..... 1 (100%) Yes, limited:..... 0 (0%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Drug And Alcohol (Substance Abuse) Service (Specify): Support group with HIV+ meth users 1 agency/program (1% of total) Jewish Family Service of San Diego - HIV Services	25 (1 respond.) (average of 25 per agency/program respondent) Don't know/no response: 0 respond.	100% average per 1 agency/program respondent Don't know/no response: 0 respondents	(n=1 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 1 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 0 (0%) No: 0 (0%) Unsure: .. 1 (100%)
OTHER HEALTH-RELATED SERVICES 19 agencies/programs (22% of total)				
<input type="checkbox"/> Complementary or Alternative Therapies (massage, acupuncture, chiropractic) 3 agencies/programs (3% of total)	684 (3 respond.) (average of 228 per agency/program respondent) Don't know/no response: 0 respond.	100% average per 3 agency/program respondents Don't know/no response: 0 respondents	(n=2 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 2 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=2 respond.) Yes:..... 2 (100%) No: 0 (0%) Unsure: .. 0 (0%)

SERVICE CATEGORIES (Check [✓] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Co-Factor Counseling (on body care, medical, behavior, health & psychological issues, to boost immune system functioning) 2 agencies/programs (2% of total)	100 (1 respond.) (average of 100 per agency/program respondent) Don't know/no response: 1 respond.	100% average per 1 agency/program respondent Don't know/no response: 1 respondents	(n=2 respondents) Yes, extensive:..... 1 (50%) Yes, limited:..... 0 (0%) Yes, very limited:... 1 (50%) No: 0 (0%)	(n=2 respond.) Yes:..... 2 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Nutrition Counseling 10 agencies/programs (11% of total)	1,026 (7 respond.) (average of 147 per agency/program respondent) Don't know/no response: 3 respond.	82% average per 4 agency/program respondents Don't know/no response: 6 respondents	(n=10 respondents) Yes, extensive:..... 4 (40%) Yes, limited:..... 5 (50%) Yes, very limited:... 1 (10%) No: 0 (0%)	(n=9 respond.) Yes:..... 7 (78%) No: 0 (0%) Unsure: .. 2 (22%)
<input type="checkbox"/> Health Education / Risk Reduction 16 agencies/programs (18% of total)	6,574 (10 respond.) (average of 657 per agency/program respondent) Don't know/no response: 6 respond.	75% average per 5 agency/program respondents Don't know/no response: 11 respondents	(n=14 respondents) Yes, extensive:..... 7 (50%) Yes, limited:..... 4 (29%) Yes, very limited:... 3 (21%) No: 0 (0%)	(n=14 respond.) Yes:..... 14 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Prevention for / with Positives (Clinical Setting) 3 agencies/programs (3% of total)	1,878 (3 respond.) (average of 626 per agency/program respondent) Don't know/no response: 0 respond.	100%	(n=3 respondents) Yes, extensive:..... 2 (67%) Yes, limited:..... 1 (33%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=3 respond.) Yes:..... 3 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Prevention for / with Positives (Community-Based Setting) 7 agencies/programs (8% of total)	590 (4 respond.) (average of 148 per agency/program respondent) Don't know/no response: 3 respond.	100%	(n=7 respondents) Yes, extensive:..... 3 (43%) Yes, limited:..... 3 (43%) Yes, very limited:... 1 (14%) No: 0 (0%)	(n=7 respond.) Yes:..... 7 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Health-Related Service (specify): Child Care/Day Time 1 agency/program (1% of total) MHS Inc., Family Treatment Center	50 (1 respond.) (average of 50 per agency/program respondent) Don't know/no response: 0 respond.	Don't know/no response: 1 respondent	(n=1 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 0 (0%) Yes, very limited:... 1 (100%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)

SERVICE CATEGORIES (Check[√] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
REFERRAL, ACCESS, OUTREACH AND COORDINATION SERVICES 27 agencies/programs (31% of total)				
<input type="checkbox"/> Access and Outreach 24 agencies/programs (28% of total)	19,474 (14 respond.) (average of 1,391 per agency/program respondent) Don't know/no response: 10 respond.	10% average per 5 agency/program respondents Don't know/no response: 19 respondents	(n=23 respondents) Yes, extensive:..... 7 (30%) Yes, limited:..... 10 (44%) Yes, very limited:... 5 (22%) No: 1 (4%)	(n=23 respond.) Yes:..... 21 (91%) No: 0 (0%) Unsure: 2 (9%)
<input type="checkbox"/> Access and Outreach Targeted to People with HIV/AIDS 12 agencies/programs (14% of total)	8,097 (8 respond.) (average of 1,012 per agency/program respondent) Don't know/no response: 4 respond.	73% average per 8 agency/program respondents Don't know/no response: 4 respondents	(n=10 respondents) Yes, extensive:..... 4 (40%) Yes, limited:..... 6 (60%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=10 respond.) Yes:..... 10 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Information and Referral 22 agencies/programs (25% of total)	28,251 (13 respond.) (average of 2,173 per agency/program respondent) Don't know/no response: 9 respond.	100% average per 6 agency/program respondents Don't know/no response: 16 respondents	(n=20 respondents) Yes, extensive:..... 8 (40%) Yes, limited:..... 9 (45%) Yes, very limited:... 1 (5%) No: 2 (10%)	(n=20 respond.) Yes:..... 18 (90%) No: 1 (5%) Unsure: .. 1 (5%)
<input type="checkbox"/> Information and Referral <input type="checkbox"/> Written guide / materials 22 agencies/programs (25% of total)	28,251 (13 respond.) (average of 2,173 per agency/program respondent) Don't know/no response: 9 respond.	100% average per 5 agency/program respondents Don't know/no response: 17 respondents	(n=19 respondents) Yes, extensive:..... 7 (37%) Yes, limited:..... 9 (47%) Yes, very limited:... 1 (5%) No: 2 (11%)	(n=19 respond.) Yes:..... 17 (90%) No: 1 (5%) Unsure: .. 1 (5%)
<input type="checkbox"/> Information and Referral <input type="checkbox"/> Dedicated phone line(s) 11 agencies/programs (13% of total)	15,851 (8 respond.) (average of 1,981 per agency/program respondent) Don't know/no response: 3 respond.	100% average per 4 agency/program respondents Don't know/no response: 7 respondents	(n=11 respondents) Yes, extensive:..... 5 (46%) Yes, limited:..... 5 (46%) Yes, very limited:... 0 (0%) No: 1 (9%)	(n=11 respond.) Yes:..... 9 (82%) No: 1 (9%) Unsure: 1 (9%)
<input type="checkbox"/> Information and Referral <input type="checkbox"/> Internet 16 agencies/programs (18% of total)	18,991 (11 respond.) (average of 1,726 per agency/program respondent) Don't know/no response: 5 respond.	59% average per 4 agency/program respondents Don't know/no response: 12 respondents	(n=15 respondents) Yes, extensive:..... 5 (33%) Yes, limited:..... 7 (47%) Yes, very limited:... 1 (7%) No: 2 (13%)	(n=14 respond.) Yes:..... 12 (86%) No: 1 (7%) Unsure: 1 (7%)

SERVICE CATEGORIES (Check [✓] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Coordinated Services Center (drop in at one place for many services) 10 agencies/programs (12% of total)	16,181 (7 respond.) (average of 2,312 per agency/program respondent) Don't know/no response: 3 respond.	47% average per 3 agency/program respondents Don't know/no response: 7 respondents	(n=9 respondents) Yes, extensive:..... 2 (22%) Yes, limited:..... 6 (67%) Yes, very limited:... 0 (0%) No: 1 (11%)	(n=9 respond.) Yes:..... 8 (89%) No: 1 (11%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Referral, Access, Outreach or Coordination Service (specify): Supportive service/referral 1 agency/program (1% of total) Indian Human Resource Center	683 (1 respond.) (average of 683 per agency/program respondent) Don't know/no response: 0 respond.	Don't know/no response: 1 respondent	(n=1 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 0 (0%) Yes, very limited:... 1 (100%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Referral, Access, Outreach or Coordination Service (specify): Outreach for clinical studies 1 agency/program (1% of total) UCSD EIP & the Bridge Project	Don't know/no response: 1 respondent	Don't know/no response: 1 respondent	(n=1 respondents) Yes, extensive:..... 1 (100%) Yes, limited:..... 0 (0%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
HOUSING & SHELTER SERVICES 27 agencies/programs (31% of total)				
<input type="checkbox"/> Housing Information & Referral 22 agencies/programs (25% of total)	4,993 (12 respond.) (average of 416 per agency/program respondent) Don't know/no response: 10 respond.	73% average per 8 agency/program respondents Don't know/no response: 14 respondents	(n=21 respondents) Yes, extensive:..... 6 (29%) Yes, limited:..... 11 (52%) Yes, very limited:... 3 (14%) No: 1 (5%)	(n=21 respond.) Yes:..... 21 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Moving Assistance 2 agencies/programs (2% of total)	223 (1 respond.) (average of 223 per agency/program respondent) Don't know/no response: 1 respond.	100% average per 1 agency/program respondent Don't know/no response: 1 respondent	(n=2 respondents) Yes, extensive:..... 1 (50%) Yes, limited:..... 1 (50%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=2 respond.) Yes:..... 2 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Emergency / Short-term Housing / Shelter (one-time or short-term emergency hotel stay) 7 agencies/programs (8% of total)	435 (4 respond.) (average of 109 per agency/program respondent) Don't know/no response: 3 respond.	50% average per 2 agency/program respondents Don't know/no response: 5 respondents	(n=7 respondents) Yes, extensive:..... 1 (14%) Yes, limited:..... 4 (57%) Yes, very limited:... 2 (29%) No: 0 (0%)	(n=7 respond.) Yes:..... 5 (71%) No: 0 (0%) Unsure: 2 (29%)

SERVICE CATEGORIES (Check [✓] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Transitional Short-Term Shelter 5 agencies/programs (6% of total)	386 (5 respond.) (average of 77 per agency/program respondent) Don't know/no response: 0 respond.	50% average per 2 agency/program respondents Don't know/no response: 3 respondents	(n=5 respondents) Yes, extensive:..... 1 (20%) Yes, limited:..... 3 (60%) Yes, very limited:... 1 (20%) No: 0 (0%)	(n=5 respond.) Yes:..... 5 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Transitional Group Housing (unlicensed) 5 agencies/programs (6% of total)	157 (3 respond.) (average of 52 per agency/program respondent) Don't know/no response: 2 respond.	100% average per 1 agency/program respondent Don't know/no response: 4 respondents	(n=4 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 2 (50%) Yes, very limited:... 2 (50%) No: 0 (0%)	(n=4 respond.) Yes:..... 3 (75%) No: 0 (0%) Unsure: .. 1 (25%)
<input type="checkbox"/> Residential Care Facility for the Chronically III (RCFCI) (licensed) 1 agency/program (1% of total)	1 (1 respond.) (average of 749 per agency/program respondent) Don't know/no response: 0 respond.	1% average per 1 agency/program respondent Don't know/no response: 0 respondents	(n=1 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 0 (0%) Yes, very limited:... 1 (100%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Supportive Independent Housing 5 agencies/programs (6% of total)	131 (3 respond.) (average of 44 per agency/program respondent) Don't know/no response: 2 respond.	4% average per 3 agency/program respondent Don't know/no response: 2 respondents	(n=4 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 2 (50%) Yes, very limited:... 0 (0%) No: 2 (50%)	(n=4 respond.) Yes:..... 4 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Permanent Independent Housing 2 agencies/programs (2% of total)	26 (2 respond.) (average of 13 per agency/program respondent) Don't know/no response: 0 respond.	0.5% average per 2 agency/program respondent Don't know/no response: 0 respondents	(n=2 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 0 (0%) Yes, very limited:... 0 (0%) No: 2 (100%)	(n=2 respond.) Yes:..... 1 (50%) No: 1 (50%) Unsure: 0 (0%)
<input type="checkbox"/> Transitional Shallow-Rent Subsidy (pays less than one-third of rent) (e.g., PARS) 2 agencies/programs (2% of total)	20 (1 respond.) (average of 20 per agency/program respondent) Don't know/no response: 1 respond.	100% average per 1 agency/program respondent Don't know/no response: 1 respondents	(n=1 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 1 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)

SERVICE CATEGORIES (Check [✓] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Tenant-Based Rental Assistance (pays one-third of rent (e.g., Section 8, TBRA)) 4 agencies/programs (5% of total)	60 (4 respond.) (average of 15 per agency/program respondent) Don't know/no response: 0 respond.	51% average per 4 agency/program respondents Don't know/no response: 0 respondents	(n=4 respondents) Yes, extensive:..... 0 (0%) Yes, limited:.....0 (0%) Yes, very limited:... 3 (75%) No: 1 (25%)	(n=4 respond.) Yes:..... 2 (50%) No: 0 (0%) Unsure: 2 (50%)
<input type="checkbox"/> Other Housing or Shelter Service (specify): Room & Board/Board & Care 1 agency/program (1% of total) AmeriChoice	240 (1 respond.) (average of 240 per agency/program respondent) Don't know/no response: 0 respond.	0% average per 1 agency/program respondent Don't know/no response: 0 respondents	(n=1 respondent) Yes, extensive:..... 0 (0%) Yes, limited:.....0 (0%) Yes, very limited:... 1 (100%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Housing or Shelter Service (specify): Transitional/Sober Living 1 agency/program (1% of total) MHS Inc., Family Treatment Center	50 (1 respond.) (average of 50 per agency/program respondent) Don't know/no response: 0 respond.	Don't know/no response: 1 respondent	(n=1 respondent) Yes, extensive:..... 0 (0%) Yes, limited:.....0 (0%) Yes, very limited:... 1 (100%) No: 0 (0%)	(n=1 respond.) Yes:..... 0 (0%) No: 0 (0%) Unsure: .. 1 (100%)
<input type="checkbox"/> Other Housing or Shelter Service (specify): Referral to Housing / Sober Living 1 agency/program (1% of total) MHS Harmony West Women's Recovery Center	24 (1 respond.) (average of 24 per agency/program respondent) Don't know/no response: 0 respond.	Don't know/no response: 1 respondent	(n=1 respondent) Yes, extensive:..... 1 (100%) Yes, limited:.....0 (0%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Housing or Shelter Service (specify): "In process of developing housing for people with developmental disabilities and low income seniors. Housing services will expand once we get this 3 year effort off the ground" 1 agency/program (1% of total) Community Options	Don't know/no response: 1 respondent	Don't know/no response: 1 respondent	Don't know/no response: 1 respondent	(n=1 respond.) Yes:..... 0 (100%) No: 0 (0%) Unsure: .. 1 (100%)
FOOD SERVICES 16 agencies/programs (18% of total)				
<input type="checkbox"/> Emergency Food Services 12 agencies/programs (13% of total)	34,664 (8 respond.) (average of 4,333 per agency/program respondent) Don't know/no response: 4 respond.	75% average per 4 agency/program respondents Don't know/no response: 8 respondents	(n=10 respondents) Yes, extensive:..... 2 (20%) Yes, limited:.....5 (50%) Yes, very limited:... 3 (30%) No: 0 (0%)	(n=9 respond.) Yes:..... 8 (89%) No: 0 (0%) Unsure: 1 (11%)

SERVICE CATEGORIES (Check[✓] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Congregate Meals (meals provided in group settings, including soup kitchens, homeless shelters, senior centers, etc.) 4 agencies/programs (5% of total)	50,617 (4 respond.) (average of 12,654 per agency/program respondent) Don't know/no response: 0 respond.	Don't know/no response: 4 respondents	(n=3 respondents) Yes, extensive:..... 0 (0%) Yes, limited:.....2 (67%) Yes, very limited:... 1 (33%) No: 0 (0%)	(n=4 respond.) Yes:..... 4 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Home-delivered Meals 1 agency/program (1% of total)	18,000 (4 respond.) (average of 18,000 per agency/program respondent) Don't know/no response: 0 respond.	Don't know/no response: 1 respondent	(n=1 respondent) Yes, extensive:..... 0 (0%) Yes, limited:..... 1 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respondent.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Food Banks or Pantries / Commodities Distribution 6 agencies/programs (7% of total)	13,522 (3 respond.) (average of 4,507 per agency/program respondent) Don't know/no response: 3 respond.	100% average per 1 agency/program respondent Don't know/no response: 5 respondents	(n=5 respondents) Yes, extensive:..... 2 (40%) Yes, limited:.....2 (40%) Yes, very limited:... 1 (20%) No: 0 (0%)	(n=6 respond.) Yes:..... 5 (83%) No: 0 (0%) Unsure: 1 (17%)
<input type="checkbox"/> Nutritional Supplements 0 agencies/programs (0% of total)	No respondents	No respondents	No respondents	No respondents
<input type="checkbox"/> Other Food Service (specify): Bread Room (fresh bread, produce) 1 agency/program (1% of total) Community Resource Center	1,000 (1 respond.) (average of 1,000 per agency/program respondent) Don't know/no response: 0 respond.	Don't know/no response: 1 respondent	(n=1 respondent) Yes, extensive:..... 1 (100%) Yes, limited:.....0 (0%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respondent.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Food Service (specify): Meals 1 agency/program (1% of total) The Way Back	90 (1 respond.) (average of 90 per agency/program respondent) Don't know/no response: 0 respond.	100% average per 1 agency/program respondent Don't know/no response: 0 respondents	(n=1 respondent) Yes, extensive:..... 1 (100%) Yes, limited:.....0 (0%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respondent.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)

SERVICE CATEGORIES (Check[√] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
OTHER BASIC NEEDS SERVICES 26 agencies/programs (30% of total)				
<input type="checkbox"/> Clothing / Furnishings 17 agencies/programs (20% of total)	43,626 (13 respond.) (average of 3,356 per agency/program respondent) Don't know/no response: 4 respond.	51% average per 7 agency/program respondents Don't know/no response: 10 respondents	(n=16 respondents) Yes, extensive:..... 3 (19%) Yes, limited:..... 4 (25%) Yes, very limited:... 9 (56%) No: 0 (0%)	(n=14 respond.) Yes:..... 12 (86%) No: 0 (0%) Unsure: 2 (14%)
<input type="checkbox"/> Personal Hygiene or Household Items 17 agencies/programs (20% of total)	14,441 (12 respond.) (average of 1,203 per agency/program respondent) Don't know/no response: 5 respond.	57% average per 7 agency/program respondents Don't know/no response: 10 respondents	(n=16 respondents) Yes, extensive:..... 2 (13%) Yes, limited:..... 6 (38%) Yes, very limited:... 8 (50%) No: 0 (0%)	(n=15 respond.) Yes:..... 14 (93%) No: 0 (0%) Unsure: 1 (7%)
<input type="checkbox"/> Emergency Financial Assistance (utility payment - water, gas, electricity, phone) 2 agencies/programs (2% of total)	1,000 (1 respond.) (average of 1,000 per agency/program respondent) Don't know/no response: 1 respond.	Don't know/no response: 2 respondents	(n=1 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 1 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=2 respond.) Yes:..... 1 (50%) No: 0 (0%) Unsure: 1 (50%)
<input type="checkbox"/> Childcare: Licensed Day Care 2 agencies/programs (2% of total)	50 (1 respond.) (average of 50 per agency/program respondent) Don't know/no response: 1 respond.	Don't know/no response: 2 respondents	(n=2 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 1 (50%) Yes, very limited:... 1 (50%) No: 0 (0%)	(n=2 respond.) Yes:..... 2 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Childcare: Babysitting (unlicensed) 4 agencies/programs (5% of total)	1,808 (4 respond.) (average of 452 per agency/program respondent) Don't know/no response: 0 respond.	7% average per 3 agency/program respondents Don't know/no response: 1 respondent	(n=4 respondents) Yes, extensive:..... 1 (25%) Yes, limited:..... 3 (75%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=3 respond.) Yes:..... 3 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Transportation (Unassisted) (bus, trolley and coaster passes or tokens; gas cards) 12 agencies/programs (14% of total)	1,591 (9 respond.) (average of 177 per agency/program respondent) Don't know/no response: 3 respond.	43% average per 6 agency/program respondents Don't know/no response: 6 respondents	(n=12 respondents) Yes, extensive:..... 2 (17%) Yes, limited:..... 6 (50%) Yes, very limited:... 4 (33%) No: 0 (0%)	(n=12 respond.) Yes:..... 11 (92%) No: 0 (0%) Unsure: 1 (8%)

SERVICE CATEGORIES (Check [✓] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Transportation (Assisted) (van service) 4 agencies/programs (5% of total)	65 (2 respond.) (average of 33 per agency/program respondent) Don't know/no response: 2 respond.	100% average per 1 agency/program respondent Don't know/no response: 3 respondents	(n=4 respondents) Yes, extensive:..... 0 (0%) Yes, limited:.....2 (50%) Yes, very limited:... 2 (50%) No: 0 (0%)	(n=4 respond.) Yes:..... 4 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Laundry 3 agencies/programs (3% of total)	677 (3 respond.) (average of 226 per agency/program respondent) Don't know/no response: 0 respond.	100% average per 1 agency/program respondent Don't know/no response: 2 respondents	(n=3 respondents) Yes, extensive:..... 1 (33%) Yes, limited:.....0 (0%) Yes, very limited:... 2 (67%) No: 0 (0%)	(n=3 respond.) Yes:..... 3 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Basic Needs Service (specify): Fund for unmet financial needs related to their disability 1 agency/program (1% of total) United Cerebral Palsy Association of San Diego County	100 (1 respond.) (average of 100 per agency/program respondent) Don't know/no response: 0 respond.	Don't know/no response: 1 respondent	(n=1 respondents) Yes, extensive:..... 0 (0%) Yes, limited:.....1 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Basic Needs Service (specify): Training & Employment 1 agency/program (1% of total) Able-Disabled Advocacy, Inc.	400 (1 respond.) (average of 400 per agency/program respondent) Don't know/no response: 0 respond.	Don't know/no response: 1 respondent	(n=1 respondents) Yes, extensive:..... 0 (0%) Yes, limited:.....1 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Basic Needs Service (specify): Haircuts 1 agency/program (1% of total) Being Alive San Diego	1,140 (1 respond.) (average of 1,140 per agency/program respondent) Don't know/no response: 0 respond.	100% average per 1 agency/program respondent	(n=1 respondents) Yes, extensive:..... 1 (100%) Yes, limited:.....0 (0%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
SOCIAL & SUPPORT SERVICES 42 agencies/programs (48% of total)				
<input type="checkbox"/> Case Management : Long Term 15 agencies/programs (17% of total)	17,778 (12 respond.) (average of 1,482 per agency/program respondent) Don't know/no response: 3 respond.	67% average per 6 agency/program respondents Don't know/no response: 9 respondents	(n=15 respondents) Yes, extensive:..... 8 (53%) Yes, limited:.....5 (33%) Yes, very limited:... 1 (7%) No: 1 (7%)	(n=14 respond.) Yes:..... 14 (100%) No: 0 (0%) Unsure: .. 0 (0%)

SERVICE CATEGORIES (Check [✓] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Case Management : Transitional 15 agencies/programs (16% of total)	2,000 (6 respond.) (average of 333 per agency/program respondent) Don't know/no response: 9 respond.	1% average per 2 agency/program respondents Don't know/no response: 13 respondents	(n=15 respondents) Yes, extensive:..... 4 (27%) Yes, limited:..... 6 (40%) Yes, very limited:... 4 (27%) No: 1 (7%)	(n=14 respond.) Yes:..... 13 (93%) No: 0 (0%) Unsure: 1 (7%)
<input type="checkbox"/> Benefits Counseling 9 agencies/programs (10% of total)	1,921 (7 respond.) (average of 274 per agency/program respondent) Don't know/no response: 2 respond.	60% average per 5 agency/program respondents Don't know/no response: 4 respondents	(n=9 respondents) Yes, extensive:..... 4 (44%) Yes, limited:..... 4 (44%) Yes, very limited:... 1 (11%) No: 0 (0%)	(n=9 respond.) Yes:..... 8 (89%) No: 0 (0%) Unsure: 1 (11%)
<input type="checkbox"/> Legal services 8 agencies/programs (9% of total)	7,400 (4 respond.) (average of 1,850 per agency/program respondent) Don't know/no response: 4 respond.	6% average per 2 agency/program respondents Don't know/no response: 6 respondents	(n=8 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 6 (75%) Yes, very limited:... 2 (25%) No: 0 (0%)	(n=7 respond.) Yes:..... 6 (86%) No: 0 (0%) Unsure: ... 1 (14%)
<input type="checkbox"/> Permanency Planning 5 agencies/programs (6% of total)	126 (4 respond.) (average of 32 per agency/program respondent) Don't know/no response: 1 respond.	45% average per 4 agency/program respondents Don't know/no response: 1 respondents	(n=5 respondents) Yes, extensive:..... 2 (40%) Yes, limited:..... 2 (40%) Yes, very limited:... 1 (20%) No: 0 (0%)	(n=5 respond.) Yes:..... 5 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Child Welfare Services 2 agencies/programs (2% of total)	50 (1 respond.) (average of 50 per agency/program respondent) Don't know/no response: 1 respond.	1% average per 1 agency/program respondent Don't know/no response: 1 respondents	(n=2 respondents) Yes, extensive:..... 1 (50%) Yes, limited:..... 1 (50%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=2 respond.) Yes:..... 2 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Childhood Developmental / Early Intervention Services 3 agencies/programs (4% of total)	570 (3 respond.) (average of 190 per agency/program respondent) Don't know/no response: 0 respond.	14% average per 1 agency/program respondent Don't know/no response: 2 respondents	(n=3 respondents) Yes, extensive:..... 1 (33%) Yes, limited:..... 1 (33%) Yes, very limited:... 1 (33%) No: 0 (0%)	(n=3 respond.) Yes:..... 3 (100%) No: 0 (0%) Unsure: .. 0 (0%)

SERVICE CATEGORIES (Check[√] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Domestic Violence Counseling / Services 10 agencies/programs (12% of total)	4,760 (7 respond.) (average of 680 per agency/program respondent) Don't know/no response: 3 respond.	100% average per 2 agency/program respondents Don't know/no response: 8 respondents	(n=8 respondents) Yes, extensive:..... 4 (50%) Yes, limited:.....3 (38%) Yes, very limited:... 1 (13%) No: 0 (0%)	(n=9 respond.) Yes:..... 9 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Parenting Training / Classes 13 agencies/programs (15% of total)	910 (7 respond.) (average of 130 per agency/program respondent) Don't know/no response: 6 respond.	45% average per 2 agency/program respondents Don't know/no response: 11 respondents	(n=10 respondents) Yes, extensive:..... 1 (10%) Yes, limited:.....8 (80%) Yes, very limited:... 1 (10%) No: 0 (0%)	(n=11 respond.) Yes:..... 11 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Financial Planning Assistance 4 agencies/programs (5% of total)	400 (2 respond.) (average of 200 per agency/program respondent) Don't know/no response: 2 respond.	Don't know/no response: 1 respondent	(n=4 respondents) Yes, extensive:..... 0 (0%) Yes, limited:.....4 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=3 respond.) Yes:..... 3 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Representative Payee (budgets & manages client's money) 3 agencies/programs (4% of total)	185 (2 respond.) (average of 93 per agency/program respondent) Don't know/no response: 1 respond.	100% average per 1 agency/program respondent Don't know/no response: 2 respondents	(n=3 respondents) Yes, extensive:..... 1 (33%) Yes, limited:.....2 (67%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=3 respond.) Yes:..... 3 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Buddy / Companion Services 1 agency/program (1% of total)	300 (1 respond.) (average of 300 per agency/program respondent) Don't know/no response: 0 respond.	90% average per 1 agency/program respondent	Don't know/no response: 1 respondent	Don't know/no response: 1 respondent
<input type="checkbox"/> Recreation / Social Activities 16 agencies/programs (18% of total)	5,595 (13 respond.) (average of 430 per agency/program respondent) Don't know/no response: 3 respond.	81% average per 7 agency/program respondents Don't know/no response: 9 respondents	(n=13 respondents) Yes, extensive:..... 5 (39%) Yes, limited:.....4 (31%) Yes, very limited:... 3 (23%) No: 1 (7%)	(n=14 respond.) Yes:..... 13 (93%) No: 0 (0%) Unsure: 1 (7%)

SERVICE CATEGORIES (Check [✓] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Spiritual Support 10 agencies/programs (12% of total)	586 (4 respond.) (average of 147 per agency/program respondent) Don't know/no response: 6 respond.	100% average per 2 agency/program respondents Don't know/no response: 8 respondents	(n=9 respondents) Yes, extensive:..... 2 (22%) Yes, limited:.....5 (56%) Yes, very limited:... 2 (22%) No: 0 (0%)	(n=9 respond.) Yes:..... 8 (89%) No: 0 (0%) Unsure: 1 (11%)
<input type="checkbox"/> Educational Groups 16 agencies/programs (18% of total)	2,377 (11 respond.) (average of 216 per agency/program respondent) Don't know/no response: 5 respond.	84% average per 6 agency/program respondents Don't know/no response: 10 respondents	(n=13 respondents) Yes, extensive:..... 7 (54%) Yes, limited:.....6 (46%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=14 respond.) Yes:..... 14 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Support Groups (Peer-Led) 17 agencies/programs (20% of total)	879 (8 respond.) (average of 110 per agency/program respondent) Don't know/no response: 9 respond.	100% average per 2 agency/program respondents Don't know/no response: 15 respondents	(n=13 respondents) Yes, extensive:..... 6 (46%) Yes, limited:.....6 (46%) Yes, very limited:... 0 (0%) No: 1 (8%)	(n=14 respond.) Yes:..... 14 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> In-Home Respite (non-Medical) 2 agencies/programs (2% of total)	80 (1 respond.) (average of 80 per agency/program respondent) Don't know/no response: 1 respond.	0% average per 1 agency/program respondent Don't know/no response: 1 respondent	(n=2 respondents) Yes, extensive:..... 0 (0%) Yes, limited:.....2 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=2 respond.) Yes:..... 2 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Practical Support (assistance with non-medical household chores, includes In-Home Support Services (IHSS)) 1 agency/program (1% of total)	Don't know/no response: 1 respondent	Don't know/no response: 1 respondent	(n=1 respondents) Yes, extensive:..... 0 (0%) Yes, limited:.....0 (0%) Yes, very limited:... 1 (100%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Personal Care Services 2 agencies/programs (2% of total)	5 (1 respond.) (average of 5 per agency/program respondent) Don't know/no response: 1 respond.	100% average per 1 agency/program respondent Don't know/no response: 1 respondents	(n=2 respondents) Yes, extensive:..... 0 (0%) Yes, limited:.....2 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=2 respond.) Yes:..... 2 (100%) No: 0 (0%) Unsure: .. 0 (0%)

SERVICE CATEGORIES (Check[√] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Job Placement / Vocational Rehab / Return to Work Program 12 agencies/programs (14% of total)	8,741 (10 respond.) (average of 874 per agency/program respondent) Don't know/no response: 2 respond.	30% average per 4 agency/program respondents Don't know/no response: 8 respondents	(n=12 respondents) Yes, extensive:..... 1 (8%) Yes, limited:..... 8 (67%) Yes, very limited:... 2 (17%) No: 1 (8%)	(n=12 respond.) Yes:..... 10 (83%) No: 1 (8%) Unsure: 1 (8%)
<input type="checkbox"/> Pet Support Services for People with Disabilities 2 agencies/programs (2% of total)	45 (2 respond.) (average of 23 per agency/program respondent) Don't know/no response: 0 respond.	50% average per 2 agency/program respondent Don't know/no response: 0 respondents	(n=2 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 1 (50%) Yes, very limited:... 1 (50%) No: 0 (0%)	(n=2 respond.) Yes:..... 2 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Social or Support Service (specify): Employment Programs for People with Developmental Disabilities and for Low Income Seniors 1 agency/program (1% of total) Community Options	500 (1 respond.) (average of 500 per agency/program respondent) Don't know/no response: 0 respond.	Don't know/no response: 1 respondents	(n=1 respondent) Yes, extensive:..... 0 (0%) Yes, limited:..... 1 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Social or Support Service (specify): Food Stamps 1 agency/program (1% of total) The Way Back	10 (1 respond.) (average of 10 per agency/program respondent) Don't know/no response: 0 respond.	10% average per 1 agency/program respondent Don't know/no response: 0 respondents	(n=1 respondent) Yes, extensive:..... 0 (0%) Yes, limited:..... 1 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other Social or Support Service (specify): Help with Resumes & Job Focus 1 agency/program (1% of total) MHS Harmony West Women's Recovery Center	20 (1 respond.) (average of 20 per agency/program respondent) Don't know/no response: 0 respond.	Don't know/no response: 1 respondent	(n=1 respondent) Yes, extensive:..... 1 (100%) Yes, limited:..... 0 (0%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
OTHER SERVICES				
<input type="checkbox"/> Other (specify): Probation 1 agency/program (1% of total) San Diego County Probation Department	Don't know/no response: 1 respondents	Don't know/no response: 1 respondent	(n=1 respondent) Yes, extensive:..... 1 (100%) Yes, limited:..... 0 (0%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)

SERVICE CATEGORIES (Check [✓] if your agency provides this service)	Estimated number of individuals served per 12-month year (if known)	Estimated % with HIV/AIDS served per 12-month year (if known)	Does your agency have capacity to accept new clients?	Anticipate being able to provide this service next year?
<input type="checkbox"/> Other (specify): Assistive Technology Center/ Services 2 agencies/programs (2% of total) United Cerebral Palsy Association of San Diego County; The Access Center Of San Diego, Inc.	1,000 (1 respond.) (average of 1,000 per agency/program respondent) Don't know/no response: 1 respond.	Don't know/no response: 2 respondents	(n=2 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 2 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=2 respond.) Yes:..... 2 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other (specify): Vocational Education 1 agency/program (1% of total) Comprehensive Training Systems	400 (1 respond.) (average of 400 per agency/program respondent) Don't know/no response: 0 respond.	Don't know/no response: 1 respondent	(n=1 respondents) Yes, extensive:..... 0 (0%) Yes, limited:..... 1 (100%) Yes, very limited:... 0 (0%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)
<input type="checkbox"/> Other (specify): Spiritual Counseling 1 agency/program (1% of total) SEAR Center	10 (1 respond.) (average of 10 per agency/program respondent) Don't know/no response: 0 respond.	100% average per 1 agency/program respondent Don't know/no response: 0 respondents	(n=1 respondent) Yes, extensive:..... 0 (0%) Yes, limited:..... 0 (0%) Yes, very limited:... 1 (100%) No: 0 (0%)	(n=1 respond.) Yes:..... 1 (100%) No: 0 (0%) Unsure: .. 0 (0%)

7. HIV PREVENTION: SERVICES PROVIDED, NUMBERS SERVED, FUNDING SOURCE AND CAPACITY

Do you provide HIV prevention services?
 Yes: 23 (26%)

What HIV prevention services do you provide to the following populations? Please indicate the number of people you served in each category during the most recent 12-month year for which you collected data. Note: the categories of target populations are not intended to be mutually exclusive.

Outreach: face to face contact in areas where clients congregate. May include referrals to HIV Counseling and Testing and other support services as well as distribution of materials such as condoms, bleach, and educational materials.

Groups: more than one client. Includes information, education and support. Must have a skills building component.

Individual Level Interventions: Health education and risk reduction (HERR) counseling provided to one client at a time. Does not include outreach or HIV Counseling and Testing.

Prevention Case Management: Intensive, ongoing and individualized prevention counseling, support, and service brokerage. A client centered activity for clients with multiple, complex problems and risk reduction needs.

TARGET POPULATIONS	INTERVENTIONS					
	Estimated number of individuals served per 12-month year					
	Outreach 5 agencies/ programs	Groups 6 agencies/ programs	Individual Level Interventions 8 agencies/ programs	Prevention Case Management 4 agencies/ programs	Community Level Interventions 2 agencies/ programs	CA Disclosure Assist. & Partner Services (PCRS) 2 agencies/ programs
HIV Positive Individuals	1,578 (3 respond.) (average of 526 per agency/ program respondent)	219 (4 respond.) (average of 55 per agency/ program respondent)	748 (4 respond.) (average of 187 per agency/ program respondent)	173 (4 respond.) (average of 43 per agency/ program respondent)	5 (1 respond.) (average of 5 per agency/ program respondent)	80 (2 respond.) (average of 40 per agency/ program respondent)
High Risk HIV Negative Individuals	3,750 (2 respond.) (average of 1,875 per agency/ prog. respondent)	7,509 (3 respond.) (average of 2,503 per agency/ prog. respondent)	1,610 (3 respond.) (average of 537 per agency/ program respondent)	30 (1 respond.) (average of 30 per agency/ program respondent)	250 (1 respond.) (average of 250 per agency/ program respondent)	No respondents
Men who have Sex with Men (MSM)	7,433 (4 respond.) (average of 1,858 per agency/ prog. respondent)	73 (2 respond.) (average of 37 per agency/ program respondent)	275 (2 respond.) (average of 138 per agency/ program respondent)	49 (2 respond.) (average of 25 per agency/ program respondent)	6 (1 respond.) (average of 6 per agency/ program respondent)	79 (2 respond.) (average of 40 per agency/ program respondent)

TARGET POPULATIONS	INTERVENTIONS					
	Estimated number of individuals served per 12-month year					
	Outreach 5 agencies/ programs	Groups 6 agencies/ programs	Individual Level Interventions 8 agencies/ programs	Prevention Case Management 4 agencies/ programs	Community Level Interventions 2 agencies/ programs	CA Disclosure Assist. & Partner Services (PCRS) 2 agencies/ programs
Injecting Drug Users	2,518 (2 respond.) (average of 1,259 per agency/ prog. respondent)	96 (2 respond.) (average of 48 per agency/ program respondent)	No respondents	98 (2 respond.) (average of 49 per agency/ program respondent)	4 (1 respond.) (average of 4 per agency/ program respondent)	2 (1 respond.) (average of 2 per agency/ program respondent)
Sexual Partners of Injection Drug Users	700 (2 respond.) (average of 350 per agency/ program respondent)	50 (1 respond.) (average of 50 per agency/ program respondent)	No respondents	No respondents	No respondents	No respondents
Women	2,780 (4 respond.) (average of 695 per agency/ program respondent)	151 (2 respond.) (average of 76 per agency/ program respondent)	161 (4 respond.) (average of 40 per agency/ program respondent)	No respondents	No respondents	No respondents
Transgender M to F	31 (2 respond.) (average of 16 per agency/ program respondent)	No respondents	6 (1 respond.) (average of 6 per agency/ program respondent)	No respondents	No respondents	No respondents
Transgender F to M	No respondents	No respondents	No respondents	No respondents	No respondents	No respondents
Substance Users (non-injecting)	No respondents	No respondents	No respondents	No respondents	No respondents	No respondents
Male Youth (ages 13-24)	400 (1 respond.) (average of 400 per agency/ program respondent)	No respondents	No respondents	No respondents	No respondents	No respondents
Female Youth (ages 13-24)	440 (1 respond.) (average of 440 per agency/ program respondent)	No respondents	No respondents	No respondents	No respondents	No respondents
Transgender M to F Youth (ages 13-24)	No respondents	No respondents	No respondents	No respondents	No respondents	No respondents

TARGET POPULATIONS	INTERVENTIONS					
	Estimated number of individuals served per 12-month year					
	Outreach 5 agencies/ programs	Groups 6 agencies/ programs	Individual Level Interventions 8 agencies/ programs	Prevention Case Management 4 agencies/ programs	Community Level Interventions 2 agencies/ programs	CA Disclosure Assist. & Partner Services (PCRS) 2 agencies/ programs
Transgender F to M Youth (ages 13-24)	No respondents	No respondents	No respondents	No respondents	No respondents	No respondents
Incarcerated/ recently released	No respondents	194 (1 respond.) (average of 194 per agency/ program respondent)	5 (1 respond.) (average of 5 per agency/ program respondent)	No respondents	No respondents	No respondents
Sex industry workers	No respondents	No respondents	No respondents	No respondents	No respondents	No respondents

<p>In addition to the services described above, does your agency do any of the following? (Check all that apply) (n = 19 respondents)</p> <p>Distribute bleach kits:..... 3 (16%) Offer health education/risk reduction: 11 (58%) Provide referrals to primary care: 12 (63%) Offer/refer to substance abuse treatment and detox:.... 13 (68%) Offer/refer to 12-step programs 16 (84%) Offer/refer to HIV testing:..... 14 (74%) Offer/refer to STD testing: 14 (74%) Offer/refer to TB testing:..... 14 (74%) Offer/refer to hepatitis B vaccination: 9 (47%) Offer/refer to mental health services: 17 (90%) Offer/refer to family planning services:..... 9 (47%) Offer/refer to treatment adherence programs: 7 (37%) Offer support groups: 13 (68%) Offer online services: 1 (5%) Offer hotline services: 0 (0%) Provide behavior change campaigns/social marketing: .6 (32%) Provide incentives (food vouchers, bus passes, etc): 6 (32%)</p>	<p>Where are your HIV prevention services offered? (Check all that apply) (n = 18 respondents)</p> <p>Barber shops/beauty parlors:..... 3 (17%) Bars/clubs:..... 4 (22%) Bathhouses: 1 (6%) Churches/religious sites: 2 (11%) Coffee Shops:..... 3 (17%) Community based organizations: 7 (39%) Outpatient substance abuse treatment program: ... 9 (50%) Health clinic: 5 (28%) Residential substance abuse treatment program: 10 (56%) Housing projects: 2 (11%) Private homes:..... 4 (22%) Group homes:..... 3 (17%) Half-way houses:..... 3 (17%) Parks: 5 (28%) Online: 1 (6%) Public sex environments: 3 (17%) Prisons/jails/juvenile hall: 1 (6%) Shelters:..... 3 (17%) Schools and colleges: 3 (17%) Workplaces: 3 (17%) Street: 4 (22%) Work furlough programs:..... 1 (6%) Other: 0 (0%)</p>
<p>Who funds your HIV prevention programs? (Check all that apply) (n = 18 respondents)</p> <p>CDC:..... 1 (6%) Local Government: 12 (67%) State Government: 5 (28%) Private Foundation: 2 (11%) Other:..... 6 (33%) HRSA (1); general agency funds (1); subcontract with CBO (1); research programs (1); only at our transitional housing setting, as part of health education (1); MOU with Jewish Family Services also fundraising dollars (1)</p>	<p>Does your agency have capacity to accept new clients? (Check one) (n=20 respondents)</p> <p>Yes, extensive:..... 6 (30%) Yes, limited: 9 (45%) Yes, very limited: 3 (15%) No: 2 (10%)</p> <hr/> <p>Does your agency anticipate being able to provide these services next year? (Check one) (n=19 respondents)</p> <p>Yes:..... 16 (84%) No: 1 (5%) Unsure: 2 (11%)</p>

8. ALL SERVICES: FEES, PAYMENTS & ELIGIBILITY

Which forms of payment do you accept? (Check all that apply) (n=66 respondents)	How are your services funded? (Check all that apply) (n=71 respondents)
Client Pay: 18 (27%) No fees: 42 (64%) Set fees: 14 (9%) Sliding Scale 19 (29%) Clients may be denied service for lack of ability to pay: 0 (0%) Private Insurance: 7 (11%) Accepted: 11 (17%) Accepted Exclusively: 0 (0%) Public Assistance (e.g., <i>Medi-Cal, Section 8, Food Stamps, General Relief, TANF</i>): 14 (21%) Accepted: 20 (30%) Accepted Exclusively: 4 (6%)	Medi-Cal: 22 (31%) Medicare: 5 (7%) Ryan White CARE Act: 15 (21%) California Children's Services: 4 (6%) HOPWA: 4 (6%) CDC: 1 (1%) SAMHSA: 5 (7%) VA, Tri-Care or other military: 5 (7%) Indian Health Service: 1 (1%) GHPP (Genetically Handicapped Persons Program): 0 (0%) County Medical Services (CMS): 3 (4%) County Alcohol & Drug Services (ADS): 15 (21%) County Mental Health Services (MHS): 11 (16%) County Housing & Community Development: 3 (4%) CDBG: 10 (14%) City of San Diego: 5 (7%) Other County funding: 12 (17%) Other Local City funding: 5 (7%) Other State funding: 15 (21%) Private Foundation: 24 (34%) Private Insurance: 7 (10%) Uncompensated: 8 (11%) Other (specify): 24 (34%) <small>AFDC-FC (1); donations, private donations (7); corporate sponsorship (1); Father Joe's Villages (1); Federal & State tax dollars (1); Federal funding, grants (4); fundraising (2); general funds (1); health services fee as part of registration fee (1); HIV Funding Collaborative (1); individual, corp., organizations, support; NIH (1); church (1); San Diego Regional Center (1); thrift stores (1); WIA, CSBG, United Way (1)</small>

9. INTERAGENCY COORDINATION AND COLLABORATION

How do you coordinate services with other agencies serving your clients/patients? (Check all that apply) (n=69 respondents)	Which describes your working relationship with primary care provider(s), including HIV primary care providers (including how you refer to them)? (Check all that apply) (n=52 respondents)
Phone referrals: 66 (96%) In-person referrals: 41 (59%) Collaborative meetings: 43 (62%) Co-location of services: 17 (25%) Outstationing staff or services at other agencies: 13 (19%) Networking: 48 (70%) Attend trainings / conferences: 43 (62%) Verbal agreement: 17 (25%) MOU or MOA: 38 (55%) Binding agreements: 2 (3%) Contract or subcontract: 23 (33%) Other: 1 (1%) Hospital referrals, crisis center referrals, self referrals (1)	My agency provides medical services: 5 (10%) My agency provides HIV medical services: 6 (12%) Phone referrals: 38 (73%) In-person referrals: 20 (39%) Collaborative meetings: 19 (37%) Co-location of services: 4 (8%) Outstationing staff or services at medical provider site(s) 5 (10%) Networking: 23 (44%) Attend trainings / conferences: 15 (29%) MOU or MOA: 14 (27%) Binding agreements: 3 (6%) Contract or subcontract: 10 (19%) Other (please list): 5 (10%) <small>Contracts are with the County of San Diego HHS (1); Discharge aftercare referral (1); We train primary care clinic staff on specialty pools procedures (1); Referral given to client (1); We provide transportation (1)</small>

<p>Does your agency have any verbal agreements, commitment letters, letters of collaboration, binding agreements, or signed Memoranda of Understanding (MOUs) with other agencies in the area? (n=62 respondents)</p> <p>Yes: 42 (68%) No: 20 (32%)</p> <p><i>If yes, please list (n =36 respondents):</i></p> <p>Too long, numerous to list (2); All RWCA Providers (Too Many To List, Over 75) (1); Numerous Social Service Agencies (1); Community Based Organizations (1); MOU'S & Contracts (1); We have contracts with specialists and other providers of specialty services (1); 211 (1); Access Center (1); All First 5 Regional Leads (1); Auntie Helens (1); Being Alive San Diego (2); California Indian Manpower Con. (1); Casey Family Programs (1); Catholic Charities (1); CCS (1); Center for Community Solutions (1); Children's Mental Health (1); Choices in Recovery (1); Christies Place (4); Community Connections (1); Comprehensive Health Center, Our Place (3); County (1); County Mental Health Admin (1); County Military Initiatives Group (1); CPS/SARMS (1); CRASH (1); CSSE (1); Family Health Centers of San Diego (2); Family Support Centers (1); HNRC (1); Indian Health (1); Indian Health Council, Inc. (1); Interfaith Ministerial Council (1); Interfaith Shelter Network (1); Jewish Family Services (4); Jewish Family Services to provide HIV/STD counseling, education & testing (1); Josue House (2); Lifeline Community Services (1); Mama's Kitchen (3); McAllister Institute (1); Military Bases (1); National Cross Roads (1); Navy Fleet (1); Neighborhood Healthcare (1); Neighborhood House Assoc. (2); North County Health Services (5); North County Health Services - Chlamydia testing (1); Operation Samahan (2); PACTO Latino (2); San Diego LGBT Center, The Center (5); San Diego Sheriff's Department (1); San Diego Volunteer Lawyer Program (1); San Ysidro Health Center, CASA (3); Schools (1); 7 Area Schools (1); Local School Districts (2); Sweetwater Union School District (1); SEAR Center (1); South Bay Community Services (1); State (1); Stepping Stone (3); Townspeople (1); UCSD (3); UCSD Owen Clinic (1); UCSD Perinatal Case Management (1); UPAC (1); Women's Resource Center (2); YMCA (1)</p>	<p>When you refer clients, does your agency have a way of tracking referrals? (n=65 respondents)</p> <p>Yes:..... 31 (48%) No:..... 34 (52%)</p> <p><i>If yes, how, and by whom? (n=31 respondents):</i></p> <p>Case mgr. (1) Coordinated case management services (1) Varies by program but examples include documentation in case files by case manager, referral paperwork collected at the time of appointment (1) Track in clients notes, by Case Managers (1) Case Managers keep track in individual client files (1) Referral forms by case manager and notes in client files - Individual Service Strategy (1) Through case management and internal databases overseen by program managers (1) By having case manager or staff person do a phone contact to agency/staff personal client has been referred to (1) Peer advocates follow up with clients via phone (1)</p> <p>By Primary counselor, CI provides proof (or lack of proof) of follow-up to referral (1) Primarily counselors for each client tracks services (1) By referring counselor (1) Referral staff (1) By individual provider follow up with client or referral provider (1)</p> <p>By a written referral form by coordinators and data receptionist (1) Referral form includes a feedback form to be faxed back. also, monthly meetings with partners (1) Telephone and written follow-up inquiries (1) Staff record phone and all other contacts (1) Client statements, telephone collaboration with release of info (1) By log & documentation - office manager & director (1) Intake book (1) We do an intake on all clients when they enter the center. we follow-up with case notes (1)</p> <p>We are just implementing this now with new database. Clinical Coordinator tracks (1) Data entry person (1) In our electronic database. staff contacts do this (1) Spreadsheet stats. etc. (1)</p> <p>Participants in our programs for people with developmental or physical disabilities are ref by the State or county (Dept. of Rehab, Dept. Dev Svcs, or county of san Diego.) Intake form on individual spells out exactly how person came to our program. Somewhat similar intake form provides info on people in our programs for employments programs for low income seniors looking to return to work (1)</p> <p>With UCSD (1) United Behavioral Health, our Transition Team and Adult/Older Adult Mental Health Services (1)</p> <p>This agency offers support groups (1)</p>
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10. OTHER

Is there another provider of HIV services that may not be known to the Planning Council or Prevention Board, which you recommend that we contact?

I did not include information regarding the JFS Solutions Program - psychiatric case management for HIV+ individuals who are homeless. Please contact Jean McDonald for this data - jeanm@jfssd.org (1)

Is there anything else you would like to add?
(n=13 respondents)

More appropriate (safe and drug-free) emergency housing is needed, most hotels used with voucher programs are dirty, dangerous and drug-ridden (1)

Housing & shelter services # is for a three month period instead of the 12 month period!!! (1)

Address the needs for Asian Pacific Islanders and Native Americans (1)

I included mention of additional services that Jewish Family Service of San Diego provides - food pantry, emergency financial assistance. However I did not include the numbers, demographics of these programs (1)

This survey really should have asked for the data the same way we have to report it on the CADR. Asking for raw numbers made it difficult and I didn't have time to do all the calculations requested (1)

Re: demographic category section - records not kept (1)

The HIV prevention services that we provide are not the focus of our programming. We address these issues with clients as they come up in the course of individual or family treatment. These services are for active duty military (only E6 and below) on the fees, payments, & eligibility for services section (1)

Our agency provides child welfare services. We work with CPS/SARMS (1)

Not at this time. We only have 1 client diagnosed with HIV, which is secondary to their Developmentally Disabled placement with us (1)

Because we are not given information re HIV/AIDS testing, we are not aware that we have ever served a foster child with HIV/AIDS. Thus, this survey would not seem to apply to our organization at this time (1)

Offer/refer to 12-step program (1)

Other funding? Other than RWCA \$ in County? (1)

Very long survey (1)
